



Australian Government



**Sydney Metro –
Western Sydney Airport**



A Sydney Metro community event.

Your support team

A metro rail for Greater Western Sydney

The new Sydney Metro – Western Sydney Airport project will service Greater Western Sydney and the new Western Sydney International (Nancy-Bird Walton) Airport.

A fast, safe and reliable metro rail service will connect communities with jobs and services, delivering better access to more employment opportunities, health and education services and leisure activities across the region and Greater Sydney.

Six new stations are proposed to be built on the alignment at St Marys, Orchard Hills, Luddenham, Airport Business Park, Airport Terminal and Western Sydney Aerotropolis.

Property acquisition

In designing major infrastructure projects, Sydney Metro makes every possible effort to avoid the need to acquire private property. In some cases however, there is no alternative but to purchase properties to allow for construction of a project.

Sydney Metro is committed to working closely with you during property acquisition to ensure you receive the support you need, and to make sure the process is as easy as possible.

Our personal managers and acquisition managers are committed to finding solutions that are tailored to your own unique circumstances. They will be there to answer any questions you have and will be your point of contact throughout the process.

What is a personal manager?

Personal managers are there to provide you support throughout the acquisition process. Their role is to work closely with you on items that fall outside the commercial negotiations of an acquisition.

Your personal manager will be on hand to provide guidance at every step. They will listen to any concerns you may have and will work with you to find solutions on any challenges you may face.

Relocation support services are also offered by your personal manager, and may include:

- Helping you investigate new properties
- Assisting you to find a removalist
- Providing you with access to translators and other support services
- Connecting you to local school and childcare providers.

Sydney Metro recognises each property is different and we will ensure our support services are tailored to your individual needs. Your personal manager is a service that is offered free of charge, and they can be contacted at any time to discuss your personal circumstances.

What is an acquisition manager?

Acquisition managers are responsible for carrying out the necessary legislative steps to purchase your property. They are trained property experts that will guide you through, and answer any questions you may have on the acquisition and valuation process.

Sydney Metro will appoint a dedicated acquisition manager to you at the start of the acquisition process. Their role will be to work closely with you throughout the process of purchasing your property and to finalise details of your compensation entitlement.

What happens next?

Sydney Metro will arrange a time for you to meet with your personal and acquisition managers. Sydney Metro will implement physical distancing and health and hygiene measures to protect you and our team members. We will discuss with you whether you would prefer a meeting face-to-face, virtually or on the phone.

This initial meeting is an opportunity for your support team to explain the property acquisition process and next steps. It is also an opportunity for you to ask any questions that you may have.

Where can I find more information?

There are a number of places for you to find out more information about the Sydney Metro – Western Sydney Airport project and property acquisition process including:

- Sydney Metro sydneymetro.info
- Centre for Property Acquisition NSW propertyacquisition.nsw.gov.au

You are also encouraged to contact your personal manager directly with any questions you may have.

Contact us



1800 717 703 Community information line open 24 hours



sydneymetrowsa@transport.nsw.gov.au



Sydney Metro – Western Sydney Airport, PO Box K659, Haymarket NSW 1240



If you need an interpreter, contact TIS National on **131 450** and ask them to call **1800 717 703**