

Monthly Notification – Bankstown Station

November 2026

Passenger services on the new Southwest Metro will start on Friday 30 October 2026. The upgraded corridor features modern metro infrastructure, platform screen doors, new lifts and station upgrades, improved customer information systems, and enhanced security technology across the line.

We ask passengers for their patience as we launch the service and work through any teething issues, and to be aware of variable boarding conditions due to curved platforms, new mechanical gap fillers, and a temporary precautionary measure to keep 6 out of 360 doors closed during service.

Please note, the pink Southwest Link buses will continue to operate during the first days of operation, while the community familiarises itself with the new metro network. Commuters are encouraged to visit transportnsw.info from Monday 26 October for service information, travel planning tools, and station-specific guidance.

On Sunday 1 November from 10am to 1pm, we will celebrate the opening with a range of activities in the plaza areas at Bankstown Metro Station and Dulwich Hill Metro Station. Feel free to come along and celebrate the opening of Southwest Metro.

Sydney Metro work during November and December 2026

Work will continue during and outside of standard construction hours, including at night and on weekends, within and around Bankstown Station during November. The main activities will include:

- Delivery of materials and equipment using light and heavy vehicles to enter and exit sites as required
- Site investigations, surveys and associated activities and mobilisation and demobilisation of plant and materials
- Parking removal and lane closures to facilitate plant and truck operation around the station and various corridor locations
- Remediation and defect work during the day and night within the rail corridor and stations
- Installation of vertical safety screens (scheduled to take place across a weekend)

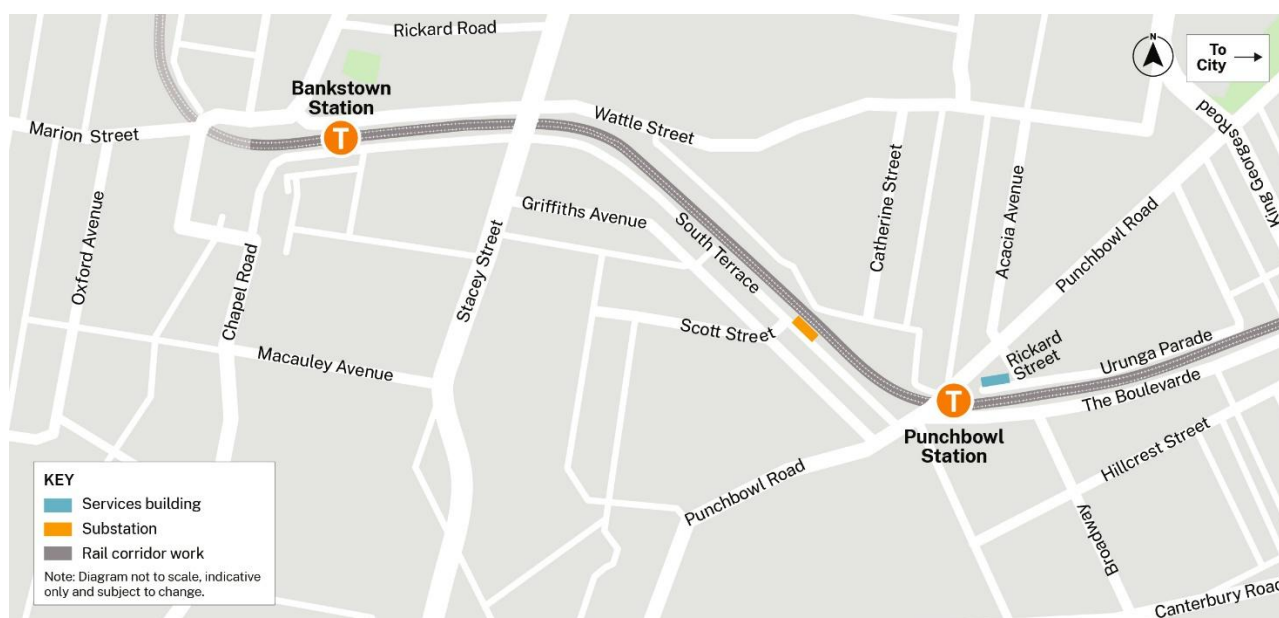
Hours of work

Standard construction hours are Monday to Friday 7am – 6pm and Saturday 8am – 6pm excluding Public Holidays and Sundays. Some activities must be undertaken outside standard construction hours to minimise impacts on traffic and to ensure the safety of motorists, pedestrians and workers. Work will be planned to minimise impacts on the local community, however some works must be undertaken out of hours to meet safety and testing requirements. Respite hours will be implemented in line with the project's approvals. Highly impacted residents will be notified separately.



What to expect

- Equipment used includes, but is not limited to excavators (including rock hammering equipment), concrete trucks and pumps, concrete vibrators, mobile cranes, elevated work platforms, loaders, rail tamper, hammer drill, rail grinder, hi-rail vehicles, generators, lighting towers, milling machine, paver, water cart, light and heavy vehicles, tippers, dump and delivery trucks, hand-held and electric tools, demolition and road saws, jack hammers, power drills, vacuum truck, asphalt paver, welding equipment, rail and circular saws and compaction equipment including a roller.
- The project team will take every step possible to minimise noise impacts, however some of this work will be noisy. A range of measures are in place to reduce noise and meet the project's approval conditions, including noise barriers, using only the necessary equipment for each task, turning off equipment when not in use and equipping machinery with non-tonal movement alarms.
- Some construction and testing activities may take place **at night and on weekends**, depending on the program schedule and worker safety considerations.
- Some equipment may be transported outside of standard construction hours in line with Transport for NSW requirements for transporting oversized vehicles. Access to buildings and driveways will be always maintained; we will park our vehicles along the rail corridor where possible however, please be aware that on-street parking may be limited near worksites.



Southwest Metro contractor Community Engagement Strategies are available online. Please visit <https://www.sydneymetro.info/citysouthwest/environment-planning> to view these documents and contact us to provide any feedback.

We thank you for your continued patience and cooperation while we complete these works.

Contact us



24-hour Community Information Line **1800 171 386**



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Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 171 386**