

Mr [REDACTED]
Team Leader Compliance – Metro Rail
Department of Planning, Housing and Infrastructure
Development Assessment & Sustainability
Locked Bag 5022
PARRAMATTA NSW 2124

7 August 2026
Ref: 170108-ER_DPHI July 2026

Dear [REDACTED]

RE: Sydney Metro City and South West – ER Monthly Reports for July 2026

Healthy Buildings International (HBI) submits this report to the Secretary in accordance with:

- Condition A26 (j) of the Sydney Metro Sydenham to Bankstown Upgrade SSI_8256 Approval (12 December 2018) and associated modifications MOD1_Bankstown Station, Mod 2_Modification to A9, D3 and E53 (2 June 2025), and Mod 3_Modification to Construction Definition.

The attached summaries detail the key activities undertaken by Environmental Representatives for Sydney Metro – City and Southwest, Sydenham to Bankstown for the month of July 2026.

Note that this report is separate to the proposed final Environmental Representative Report required to be submitted to the Secretary for the Sydney Metro – City and Southwest, Chatswood to Sydenham, which will cover the period from 1 January 2026 up to the confirmed date of construction completion.

ER notes that the Department of Planning, Housing, and Infrastructure has responded to Sydney Metro on 8 May 2026 regarding Sydney Metro correspondence on 23 April 2026 related to construction completion and reporting requirements under approval SSI-7400. While all other stations are finished, Victoria Cross is expected to reach completion in Q2/Q3 2026, at which point Sydney Metro will formally declare all construction works complete.

In accordance with conditions A24 and A27, the Department agreed that Environmental Representative (ER) and Acoustic Advisor (AA) reporting will only cover the period leading up to that formal confirmation. Sydney Metro will maintain existing arrangements for the Compliance Tracking Program and Construction Compliance Reports under conditions A30 and A34.

Yours sincerely

[REDACTED]
Environmental Representative

Cc: Sydney Metro: [REDACTED]
AA: Available on Sydney Metro Website
Contractors: Available to Contractors on Sydney Metro Website
DPHI Compliance: Portal
DPHI Post Approvals: Available on Sydney Metro Website



HBI

Healthy Buildings International Pty Ltd

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1. Sydenham to Bankstown – TSOM

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 8256 (S2B)	Trains, Systems, Operation and Maintenance (TSOM)	JHLOR EPL 21147 – MTR continues to work under JHLOR CEMP, and subplans Trial Running activities under MTS EPL 21247	Maulik Bapodara
Key Construction Activities During the Period			
- Southwest corridor and stations - Testing and commissioning related activities - Testing and commissioning of Public Announcement (PA) Systems (outside standard construction hours), and Closed-Circuit Television (CCTV) Cameras at platforms - Cable and field equipment installation including testing and commissioning for secondary egress			
Key Construction Activities Look Ahead			
- Southwest corridor and stations - Trial running related activities undertaken by MTS - Cable and field equipment installation including testing and commissioning for secondary egress at all stations			
ER Inspections			
No ER inspections were undertaken for TSOM sites in the period			
Photos			
No ER inspections were undertaken for TSOM sites in the period			
Endorsed Document/s			
ER reviewed and endorsed an out-of-hours application 4 Revision E for Public Announcement Systems testing works on 18 June 2026. The OOHW application included testing of the PA system at various locations during periods 1 and 2 outside standard construction hours for maximum of 2 nights per week. The PA system testing was required to be undertaken at evening and night to coincide with dynamic train testing.			
Community Consultation			
The monthly project related notifications were issued between 20 and 30 May 2026.			
Non-compliance/ Incidents or Repeat Complaints			
Sydney Metro has been providing summaries of complaints to DPHI weekly and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow up actions often defined in revised reports. Key or repeat items of note are discussed below for the respective projects. There were no incidents for TSOM reported to the ER under condition A36 of SSI 8256. No non-compliances were raised by the ER, Sydney Metro or reported to the ER during the reporting period. The ER is aware of 19 complaints received in the reporting period. The number of complaints increased sharply due to ongoing dynamic train testing and an increase in testing and commissioning related activities at all locations, largely driven by Public Announcement (PA) System related noise testing: Noise and Vibration: 7 during Out of Hours Work (OOHW) 2 during standard construction hours 2 during combined standard construction hours and OOHW			

**Visual Amenity:**

- 7 complaints regarding site visual impacts

Property Access:

- 1 complaint regarding restricted or blocked access

Unrelated Project complaints:

- No unrelated project complaints were received during the reporting period.

Audits

- No audits were undertaken during this reporting period.

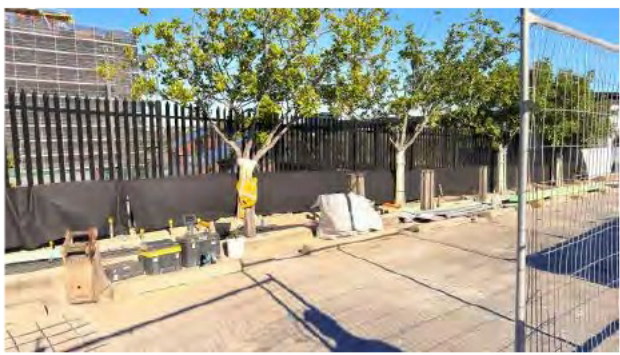
Looking Forward – Core Focus Areas

- Works at platforms within proximity of heritage listed stations
- Testing and commissioning of trains and trial running between Sydenham and Bankstown



2. [Southwest Metro Corridor Package 3 \(SWM3\) JHLOR](#)

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 8256 (S2B)	Southwest Metro Corridor Package 3 (SWM3) JHLOR	#21147	Maulik Bapodara
Key Construction Activities - During the Period			
General: - Minor works for various disciplines including security gates, CCTV surveys for drainage, earthing and bonding electrical works ongoing - Pedestrian and cyclist bridge installation within rail corridor near Ness Street, Dulwich Hill completed - Charles St – Overhead Crash Beam installation completed - Victoria Road – Pedestrian and cyclist path works completed - Vegetation management for line of sight completed All Corridor Stations (summary): - Continued installation of tiles at all platforms between Sydenham and Bankstown Track Works: - Defects and maintenance works under rail shutdown possessions Other works: - Canterbury Compound - Site offices and amenities in operation, ongoing fuel and gas storage - Belmore Triangle - Laydown area operations ongoing including material stockpiles, concrete and liquid waste management - Campsie – Utilities works ongoing - Secondary egress works ongoing at Lakemba, Hurlstone Park, Belmore, and Wiley Park stations. - Vegetation and weed management within the rail corridor - Stockpile management including waste classification, waste tracking, load-in / load-out, management of site accesses and truck routes			
Key Construction Activities Look Ahead			
- Secondary egress works at various locations - Survey and defect inspections at all stations - Testing and commissioning between Sydenham and Bankstown			
ER Inspections			
ER inspections are now conducted monthly based on the risk profile. One ER inspection was conducted in the reporting period on 28 July 2026. Minor noise related issue from a portable generator was raised at Dulwich Hill footpath works site which was resolved by the contractor shortly after the site inspection.			

Photos	
	
Figure 1 – Canterbury Station – Secondary egress works including landscaping completed.	Figure 2 – Charles St – Overhead Crash Beam (OHCB) works completed, application of anti-graffiti paint ongoing.
	
Figure 3 – Hurlstone Park – Additional erosion and sediment controls installed near the Hurlstone Park overbridge, Foorde Avenue.	Figure 4 – Dulwich Hill Station – Footpath works ongoing.
Endorsed Document/s	
The following documents were reviewed by the ER: Heritage Report in accordance with CoA E10 – Draft – 22/07/2026	
Community Consultation	
The monthly project related notifications for July 2026 were issued between 20 and 30 June 2026. Project specific consultation was undertaken with the affected communities regarding out-of-hours works between 20 and 25 June 2026.	
Non-compliance/ Incidents or Repeat Complaints	
Summaries of CSW complaints are now received on a weekly basis. Complaints are discussed where relevant below.	
No NCRs were raised by the ER or Sydney Metro or reported to ER and SM by JHLOR:	
There were no incidents reported to the ER under Condition A36 of SSI 8256.	
No Class 3 environmental incidents related to JHLOR were reported.	



The ER is aware of the following complaints related to SWM3 package.

- One complaint related to Air Quality
- One complaint related to Traffic Transport and Parking
- One complaint related to Noise and vibration during standard construction hours
- One complaint related to Noise and vibration during OOHW

The number of complaints increased from one to four in comparison to the previous month due to a change in work activities.

Unrelated SWM3 Project complaints:

- No unrelated complaints were received in the reporting period.

Audits

No audits were undertaken during this reporting period.

Summary of Environmental Performance

Environmental risks are generally associated with out of hours works during possessions and maintaining compliance with the Tree Report during the security fence installation. Actions raised during ER inspections are closed out within the agreed timeframe with useful supporting documentary evidence provided.

Looking Forward – Core Focus Areas

- Handover discussions between contractors
- Platform works and heritage items handover to MTS
- Management of noise and vibration during out-of-hours works rail shutdown possessions



3. Errant and Hostile Vehicle Mitigation Treatments (EHVMT)

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 8256 (S2B)	Errant and Hostile Vehicle Mitigation Treatments (EHVMT) Martinus Rail	No EPL	Maulik Bapodara
Key Construction Activities - During the Period			
Construction Activities:			
General:			
Defect and maintenance works			
Key Construction Activities Look Ahead			
General defect and maintenance works			
ER Inspections			
ER inspections are undertaken based on scope/risk levels of the activities. No ER Inspection was undertaken since January 2026 due to majority of the works having been completed.			
Photos			
No ER inspections were undertaken in the reporting period.			
Endorsed Document/s			
There were no documents endorsed during the reporting period.			
Community Consultation			
The July Monthly Update notifications were issued in late June 2026.			
Non-compliance/ Incidents or Repeat Complaints			
Since commencement of City metro services passenger operations on Monday 19 August 2024, Sydney Metro is now providing summaries of CSW complaints on a weekly basis (was provided daily until 16 August 2024) to DPPI and ERs covering complaints related to remaining construction works.			
There were no non-compliances raised by the ER or reported to the ER during the reporting period.			
There were no incidents reported to the ER under Condition A36 of SSI 8256.			
There were no Class 3 environmental incidents reported to the ER during the reporting period.			
No SWM4 related complaints were reported in the reporting period.			
Unrelated SWM4 Project complaints:			
No unrelated project complaints were received during the reporting period.			
Audits			
No audits were undertaken during this reporting period.			
Looking Forward – Core Focus Areas			
- Six-monthly CEMP and Subplans review - CTR Q1-Q2 and Q3 2026 ER review - Construction Monitoring Report ER review			

4. [Sydney Metro Retained Obligations \(SM\)](#)

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 8256 (S2B)	Sydney Metro Retained Obligations (SM)	Not applicable	Maulik Bapodara Jo Robertson
Key Construction and other Activities			
Completion of CSSI-7400 related works except for Victoria Cross Station. Ongoing works related to dynamic testing related activities for Southwest including variable speed testing of the metro trains			
ER Inspections			
There were no inspections undertaken.			
Endorsed Document/s			
No documents requiring ER endorsement were developed during this period.			
Non-compliance/ Incidents or Repeat Complaints			
Since commencement of First Passenger Service on the City portion of CSW, Sydney Metro now provides summaries of CSW complaints on a weekly basis to DPHI and ERs covering complaints related to remaining construction works. Key or repeat items of note are discussed below for the respective projects, where applicable or under respective CSW packages.			
No complaints were reported to the ER during the reporting period. No incidents were reported to the ER during the reporting period.			
No non-compliances were raised by the ER/SM or reported to the ER during the reporting period.			
Audits			
No audits were undertaken during this reporting period.			
Looking Forward – Core Focus Areas			
▪ CTRs for Q3Q4 2025 for SSI7400 and SSI8256 SM retained obligation sections ▪ Testing and Commissioning between Sydenham and Bankstown ▪ Collaborating with MTR and MTS to ensure the required documents are ready for the First Passenger Service.			



5. Statement of Limitations

Healthy Buildings International (HBI) has prepared this report in accordance with the requirements of Condition A24(l) of the Sydney Metro Condition A26(j) of the Sydney Metro Conditions of Approval (CSSI 17_8256).

The report is for the sole purposes of Department of Planning, Housing and Infrastructure (DPHI) and Sydney Metro. It has been prepared based on generally accepted practices and standards at the time it was prepared. No other warranty, expressed or implied, is made as to the professional advice included in this Report. This report did not assess any aspects relating to safety.

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