

[REDACTED]
Director Project Environment, Sustainability and Planning Partnering
Sydney Metro

Attention: [REDACTED]
20/07/2026

Subject: Sydney Metro City & Southwest – Request for Approval of Community Complaints Mediator

Dear [REDACTED]

Thank you for submitting a nomination for Stephen J Lancken to the role of Community Complaints Mediator for the City and Southwest project on 9/07/2026.

I note that Mr Lancken:

- Has extensive experience in mediation on a variety of projects
- Has previous experience across a range of infrastructure projects across NSW

Accordingly, I approve the nomination of Stephen J Lancken to the role of Community Complaints Mediator under Condition B10 of SSI 8256 as nominee of the Planning Secretary.

Please make this approval letter publicly available on the project website as soon as possible.

If you wish to discuss the matter further, please contact [REDACTED] at [REDACTED]

Yours sincerely

[REDACTED]
[REDACTED]
Team Leader
Infrastructure Management
As nominee of the Planning Secretary