

[REDACTED]
Director Project Environment, Sustainability and Planning Partnering
Sydney Metro

Attention: [REDACTED]
20/07/2026

**Subject: Sydney Metro City & Southwest –Chatswood to Sydenham - Request for Approval of
Community Complaints Mediator**

Dear [REDACTED]

Thank you for submitting a nomination for Stephen J Lancken to the role of Community Complaints Mediator for the City and Southwest – Chatswood to Sydenham project on 9/07/2026.

I note that Mr Lancken:

- Has extensive experience in mediation for a variety of matters
- Has previous experience across a range of infrastructure projects in NSW

Accordingly, I approve the nomination of Stephen J Lancken to the role of Community Complaints Mediator under Condition B11 of SSI 7400 as nominee of the Planning Secretary.

Please make this approval letter publicly available on the project website as soon as possible.

If you wish to discuss the matter further, please contact [REDACTED] at [REDACTED]

Yours sincerely

[REDACTED]
[REDACTED]
Team Leader
Infrastructure Management
As nominee of the Planning Secretary