

Mr Rob Sherry  
Team Leader Compliance – Government Projects  
Department of Planning, Housing and Infrastructure  
Locked Bag 5022  
PARRAMATTA NSW 2124

5 December 2025  
Ref: 170108-ER\_DPHI Nov 2025

Dear Rob

**RE: Sydney Metro City and South West – ER Monthly Reports for November 2025**

Healthy Buildings International (HBI) submits this report to the Secretary in accordance with:

- Condition A26 (j) of the Sydney Metro Sydenham to Bankstown Upgrade SSI\_8256 Approval (12 December 2018) and associated modifications MOD1\_Bankstown Station and Mod 2\_Modification to A9, D3 and E53 (2 June 2025).

The attached summaries detail the key activities undertaken by Environmental Representatives for Sydney Metro – City and South West Sydenham to Bankstown for the month of **November 2025**.

With regards to the Final Construction Monthly Reports for SSI7400, it was agreed between ER/SM/NSW Planning in the letter dated 31 January 2025 that both the ER and AA were to prepare and submit a report for the period ending 30 September 2025 by 15 October 2025. NSW Planning have since agreed to extend this reporting period to 31 December 2025 via a letter dated 2 October 2025 and the ER monthly report for this period will now be submitted by 30 January 2026.

Yours sincerely

Maulik Bapodara  
Environmental Representative

Cc: Sydney Metro: Cath Snelgrove, Sam Fard, Ann Paterson, Emmanuel Smith  
AA: Available on Sydney Metro Website  
Contractors: Available to Contractors on Sydney Metro Website  
DPHI Compliance: Portal  
DPHI Post Approvals: Available on Sydney Metro Website



**Table of Contents**

|    |  |    |
|----|--|----|
| 1. | Sydenham to Bankstown – TSOM.....                              | 3  |
| 2. | Southwest Metro Corridor Package 3 (SWM3) JHLOR .....          | 5  |
| 3. | Errant and Hostile Vehicle Mitigation Treatments (EHVMT) ..... | 9  |
| 4. | Sydney Metro Retained Obligations (SM).....                    | 11 |
| 5. | Statement of Limitations .....                                 | 12 |



1. [Sydenham to Bankstown – TSOM](#)

| Project Approval  | Contract Package                                  | EPL   | Environmental Representative/s |
|---|---|---|--------------------------------|
| SSI 8256 (S2B)  | Trains, Systems, Operation and Maintenance (TSOM) | JHLOR EPL 21147 – MTR continues to work under JHLOR CEMP, and subplans SSI 8256 | Maulik Bapodara                |
| <b>Key Construction Activities During the Period</b>  |   |   |                                |
| <ul style="list-style-type: none"> <li>▪ <b>Southwest corridor and stations</b> <ul style="list-style-type: none"> <li>• Installation of field devices</li> <li>• Cable hauling within the station platform buildings</li> <li>• Testing and commissioning of cabinets</li> <li>• Testing and commissioning of trains</li> <li>• Testing and commissioning of Public Announcement (PA) Systems at platforms</li> </ul> </li> </ul>  |   |   |                                |
| <b>Key Construction Activities Look Ahead</b>   |   |   |                                |
| <ul style="list-style-type: none"> <li>▪ <b>Southwest corridor and stations</b><br/>Marrickville, Dulwich Hill, Hurlstone Park, Canterbury, Campsie, Belmore, Lakemba, Wiley Park, Punchbowl and Bankstown Stations:           <ul style="list-style-type: none"> <li>• Continue cable installation works to the station platform buildings</li> <li>• Cabinet installation continued</li> <li>• Installation of field equipment devices throughout the station and surrounding areas</li> <li>• Termination of cabling to field equipment</li> <li>• Testing and commissioning of cabinets and field equipment</li> <li>• Dynamic Train Testing activities</li> <li>• Noise monitoring related to train testing</li> </ul> </li> </ul>   |   |   |                                |
| <b>ER Inspections</b>   |   |   |                                |
| <ul style="list-style-type: none"> <li>▪ The works at station platform and Metro Service Buildings (MSBs) such as cable pulling were observed by the ER while inspecting SWM3 sites, no issues were raised.</li> </ul>  |   |   |                                |
| <b>Photos</b>   |   |   |                                |
| <ul style="list-style-type: none"> <li>▪ N/A</li> </ul>   |   |   |                                |
| <b>Endorsed Document/s</b>  |   |   |                                |
| <ul style="list-style-type: none"> <li>▪ ER reviewed OOHW permits for the upcoming activities in November 2025 and December 2025 which included low impact activities including cable pulling, testing and commissioning of Sydney Metro assets and trains. These activities are approved under JHLOR EPL 21147 and therefore did not require endorsement from the ER.</li> </ul>   |   |   |                                |
| <b>Community Consultation</b>   |   |   |                                |
| The monthly project related notifications were issued on 25 October 2025.   |   |   |                                |
| <b>Non-compliance/ Incidents or Repeat Complaints</b>   |   |   |                                |
| <p>Sydney Metro has been providing summaries of complaints to DPHI weekly and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow up actions often defined in revised reports. Key or repeat items of note are discussed below for the respective projects.</p> <p>There were no incidents for TSOM reported to the ER under condition A36 of SSI 8256.</p> <p>No non-compliances were raised by the ER, Sydney Metro or reported to the ER during the reporting period.</p> <p>Project related complaints:</p> <p>Two complaints were received during the reporting period and were related to noise and vibration. Complaints increased during this reporting period in comparison to the previous month due to an increase in noisy works.</p> <ul style="list-style-type: none"> <li>▪ 24/11/2025 – Noise from PA system testing at Hurlstone Park</li> <li>▪ 28/11/2025 – Worker behaviour related complaint</li> </ul> |   |   |                                |



|  |
|--|
| Unrelated Project complaints: <ul style="list-style-type: none"><li>▪ Nil</li></ul>  |
| <b>Audits</b>  |
| <ul style="list-style-type: none"><li>▪ No audits</li></ul>  |
| <b>Looking Forward – Core Focus Areas</b>  |
| <ul style="list-style-type: none"><li>▪ Works at platforms within close proximity of heritage listed stations</li><li>▪ Testing and commissioning between Sydenham and Bankstown</li></ul> |



2. [Southwest Metro Corridor Package 3 \(SWM3\) JHLOR](#)

| Project Approval   | Contract Package                                   | EPL    | Environmental Representative/s |
|--|--|--------|--------------------------------|
| SSI 8256 (S2B)   | Southwest Metro Corridor Package 3 (SWM3)<br>JHLOR | #21147 | Maulik Bapodara                |
| <b>Key Construction Activities - During the Period</b>   |  |        |                                |
| <p>General:</p> <ul style="list-style-type: none"> <li>▪ Minor works for various disciplines including security gates, earthing and bonding electrical works ongoing</li> <li>▪ Bridge screens installation at Foord Avenue, Hurlstone Park, Ness St and Cooks River</li> <li>▪ Ongoing removal of redundant 33kV HV poles and feeders at various locations</li> <li>▪ Dulwich Hill Station - Plaza and retaining wall installation ongoing</li> <li>▪ Riverdale Ave, Marrickville - Sewer vent relocation activities complete</li> <li>▪ Foord Avenue, Hurlstone Park - Overhead Crash Beam installation works ongoing</li> <li>▪ Ness Street, Dulwich Hill - Overhead Crash Beam installation works ongoing</li> <li>▪ Security fence - repairs and filling in fence gaps during rail shutdown possessions</li> <li>▪ Breust Place, Punchbowl - Pedestrian ramp demo and piling completed, FRP complete. Asphaltting of the road complete.</li> </ul> <p>All Corridor Stations (summary):</p> <ul style="list-style-type: none"> <li>▪ Services install. Gutter/down pipe installation, UGL wiring &amp; testing of platform doors, internal fit out and painting.</li> <li>▪ Installation of brackets and containment continues. Roofing and painting works ongoing.</li> </ul> <p>Other works:</p> <ul style="list-style-type: none"> <li>▪ Canterbury Compound - Site offices and amenities in operation, ongoing fuel and gas storage</li> <li>▪ North Terrace Compound, Bankstown: Site offices and amenities, ongoing fuel and gas storage</li> <li>▪ Belmore Triangle - Laydown area operations ongoing including material stockpiles, concrete and liquid waste management</li> <li>▪ Punchbowl Station - Platform works nearing completion, landscaping works ongoing</li> <li>▪ Campsie - Platform works nearing completion</li> <li>▪ Marrickville Station - Platform works nearing completion</li> <li>▪ Canterbury Station – Platform works ongoing</li> <li>▪ Lakemba Station – Platform and landscaping works nearing completion</li> <li>▪ Belmore Station – Platform works ongoing</li> <li>▪ Wiley Park - Platform works ongoing</li> <li>▪ Bankstown Station - Block work, brick work, roofing installation complete on Sydney Metro side building, installation of services and artwork ongoing</li> <li>▪ Ongoing tree impact assessments related to Corridor Intrusion Detection Systems and Object Detection Systems (CIDS/ODS), pruning, removal and ecologist supervision. Some sections adjacent to Threatened Ecological Communities (TECs) and threatened species, e.g. Belmore Station, Bruerst Street ramp (Punchbowl), Urunga Parade (Punchbowl), South Terrace (Bankstown)</li> <li>▪ Ongoing installation of security cameras related to CIDS/ODS package</li> <li>▪ Vegetation management within the rail corridor</li> <li>▪ Stockpile management including waste classification, waste tracking, load-in / load-out, management of site accesses and truck routes</li> </ul> |  |        |                                |
| <b>Key Construction Activities Look Ahead</b>  |  |        |                                |
| <ul style="list-style-type: none"> <li>▪ Platform works at all stations</li> <li>▪ Charles Street, Foord Avenue and Ness Street Overhead Crash Beam installation</li> <li>▪ Survey and defect inspections at all stations</li> <li>▪ Vegetation removal related to CIDS and ODS package</li> <li>▪ Installation of security cameras at various locations within the rail corridor</li> </ul>   |  |        |                                |

▪ Testing and commissioning between Sydenham and Bankstown

**ER Inspections**

ER inspections are now conducted monthly based on the risk profile. One ER inspection was conducted in the reporting period on 20 November 2025. No issues were raised during this inspection.

**Photos**



**Figure 1** – Bankstown Station – Combined Services Routes (CSR) works and concrete pouring underway between Sydney Metro and Sydney Trains Plaza.



**Figure 2** – Canterbury Station - Footpath works commenced and ongoing. Works involve removal and reinstatement of the footpath on Broughton St, Canterbury and installation of street light poles. Site entry point and nearby road environment was observed to be tidy. Concrete washout trays observed to be present on site. Traffic control in place, no issues were identified.



**Figure 3** – Ness Ave, Dulwich Hill - Overhead Crash Beam installation works ongoing. Piling works completed. Form-Reo-Pour works ongoing. Barriers were observed to be in place to protect the trees from plant movements. No material was observed to be stored under the drip line of the trees.



**Figure 4** – Foord Ave, Hurlstone Park - Overhead crash beam installation works ongoing including piling, installation of reo cage followed by concrete pouring for the foundations.



**Figure 5** – Ness Ave, Dulwich Hill - JHLOR reported that planning is underway to install a pedestrian/cyclist bridge over the existing culvert. Works require minor trimming of trees to allow for over size deliveries.



**Figure 6** – Bankstown Station - Backfilling works completed around old culvert. Sediment and erosion controls (geofab, silt fence and mulch) were observed to be in place.



**Figure 7** - Bankstown Station - Platform works largely completed. Installation of Opal gates and signage was in progress at the time of inspection. Pavement installation continuing at Sydney Metro and Sydney Trains plaza.



**Figure 8** - Bankstown Station - Timber deck installation underway.

**Endorsed Document/s**

ER reviewed the following documents in the reporting period and provided comments to JHLOR to update:

- 12/11/2025 – Minor Ancillary Facility Checklist for ARTC Laydown Area Rev A

**Community Consultation**

The monthly project related notifications for November 2025 were issued on 25 October 2025, and project specific consultation was undertaken with the affected communities regarding out-of-hours works between 22 October and 30 October 2025.



| <b>Non-compliance/ Incidents or Repeat Complaints</b>  |
|--|
| Summaries of CSW complaints are now received on a weekly basis. Complaints are discussed where relevant for each package below.  |
| <p>No NCRs were raised by the ER or Sydney Metro. There was one NCR reported to ER and SM by JHLOR:</p> <ul style="list-style-type: none"><li>17/11/2025 – Use of unapproved noisy equipment during OOHW activities at Campsie resulting in complaints. Corrective and preventative actions included collective insight sessions with construction team with regards to use of noisy plant and equipment. OOHW permit was revised to include the equipment for future use.</li></ul> <p>There were no incidents reported to the ER under Condition A36 of SSI 8256.<br/>No Class 3 environmental incidents were reported.</p> <p>Project related complaints:<br/>The ER is aware of the following complaints related to SWM3 package; the number of complaints increased in comparison to the previous month (from four to five) due to an increase in OOHW activities requiring rail shutdown possessions:</p> <ul style="list-style-type: none"><li>One complaint related to OOHW related noise at Lakemba</li><li>One complaint related to OOHW noise at Campsie</li><li>One complaint related to dust from Overhead Crash Beam installation at Hurlstone Park</li><li>One complaint related to OOHW notifications at Campsie</li><li>One complaint related to noise during standard construction hours at Punchbowl Station</li></ul> <p>Unrelated SWM3 Project complaints:</p> <ul style="list-style-type: none"><li>Three complaints related to OOHW noise/light at Hurlstone Park (Downer activities)</li><li>One complaint related to OOHW noise without appropriate notifications at Marrickville</li></ul> |
| <b>Audits</b>  |
| Nil  |
| <b>Summary of Environmental Performance</b>  |
| Environmental risks are generally associated with out of hours works during possessions and maintaining compliance with the Tree Report during the security fence installation. Actions raised during ER inspections are closed out within the agreed timeframe with useful supporting documentary evidence provided.  |
| <b>Looking Forward – Core Focus Areas</b>  |
| <ul style="list-style-type: none"><li>Platform works and heritage management</li><li>Management of noise and vibration during out-of-hours work during possessions</li><li>Respite offers related to OOHW at various locations</li><li>Management of tree impacts, Plant Community Types (PCTs) and Threatened Environmental Communities (TECs) during construction of security fencing along the alignment, and maintenance of the buffer zone.</li></ul>   |



3. [Errant and Hostile Vehicle Mitigation Treatments \(EHVMT\)](#)

| Project Approval   | Contract Package  | EPL    | Environmental Representative/s |
|--|---|--------|--------------------------------|
| SSI 8256 (S2B)   | Errant and Hostile Vehicle Mitigation Treatments (EHVMT)<br>Martinus Rail | No EPL | Maulik Bapodara                |
| <b>Key Construction Activities - During the Period</b>   |   |        |                                |
| <p><b>Construction Activities:</b><br/> <b>General: Minor Ancillary Facilities operating at Belmore, and North Terrace/Stacey Street, Bankstown.</b></p> <ul style="list-style-type: none"> <li>• Livingstone Road – Scope completed, defect works ongoing</li> <li>• Wardell Road – Finishing works</li> <li>• Duntroon Street – Finishing works</li> <li>• Melford Street – Finishing works</li> <li>• Canterbury Road – Utility relocation works complete, piling works commenced on westbound lane</li> <li>• Loch Street – Footpath and barrier works continuing. Asphalt works to be completed</li> <li>• Burwood Road – Finishing works</li> <li>• Moreton Street – Remaining concrete barrier works ongoing.</li> <li>• Haldon Street – Piling works commenced on City side</li> <li>• King Georges Road – Concrete barrier and footpath works continuing.</li> <li>• Punchbowl Road – Finishing works continuing</li> <li>• Stacey Street – Footpath and concrete barrier works (northbound) are continuing, with TMP implementation commenced on southbound set up. Bridge strengthening works have commenced on the undersides of both sides of the bridge. Hydro demolition has been completed; concrete barrier pours to commence on Southbound Lane.</li> </ul> <p><b>Completed sites:</b><br/> Overbridge sites:</p> <ul style="list-style-type: none"> <li>• Illawarra Road</li> <li>• Garnett Street</li> <li>• Albermarle Street</li> </ul> <p>Non-bridge sites:</p> <ul style="list-style-type: none"> <li>• Wattle Street/North Terrace – steel rail guard</li> <li>• Bruest Place/Kelly Street Punchbowl – concrete barrier installation completed.</li> <li>• Peel St</li> <li>• Railway Pde</li> <li>• Dennis St</li> <li>• Railway Pde</li> <li>• Kier Avenue/Hurlstone Park – steel rail guard installation completed.</li> <li>• Dudley Street – ecologist tech memo prepared to demonstrate nil impact to Plant Community Types.</li> </ul> |   |        |                                |
| <b>Key Construction Activities Look Ahead</b>  |   |        |                                |
| <ul style="list-style-type: none"> <li>▪ Stacey St, Bankstown – Footpath works</li> <li>▪ Canterbury Road, Canterbury – Overbridge remedial works, service searching and modification of northeast hoarding, Sydney Water main relocation works</li> </ul>   |   |        |                                |
| <b>ER Inspections</b>  |   |        |                                |
| <ul style="list-style-type: none"> <li>▪ ER inspections are undertaken based on scope/risk levels of the activities. No ER inspections were undertaken in the reporting period due to large amount of scope completed for SWM4.</li> </ul>   |   |        |                                |
| <b>Photos</b>  |   |        |                                |
| N/A  |   |        |                                |



|  |
|--|
| <b>Endorsed Document/s</b>   |
| <ul style="list-style-type: none"><li>OOHW#24 – Rev A. Work during out of hour periods during December 2025, including evening and night works, with key activities including relocation of Sydney Water Main and concrete barrier and piling works at Canterbury; Finishing of footpath and pram ramp installation at King Georges Road, Wiley Park; Concrete pouring of new footpath at Stacey Street bridge, Bankstown.</li></ul> <p>ER noted the contractor’s efforts in avoiding OOHW however all the locations included in the OOHW application were requiring Road Occupancy Licences due to the works being in the major road corridors therefore the works couldn’t be undertaken safely during standard construction hours. No cumulative impacts were identified within the assessment of the OOHW at any locations. Appropriate respite was offered as required. The ER endorsed the Revision A of the OOHW#24 on 26/11/2025.</p>  |
| <b>Community Consultation</b>  |
| <p>The November Monthly Update notifications were issued on 25<sup>th</sup> October, and project specific consultation was undertaken with the affected communities regarding out-of-hours works between 25 October and 30 October.</p>  |
| <b>Non-compliance/ Incidents or Repeat Complaints</b>  |
| <p>Since commencement of City metro services passenger operations on Monday 19 August 2024, Sydney Metro is now providing summaries of CSW complaints on a weekly basis (was provided daily until 16 August 2024) to DPHI and ERs covering complaints related to remaining construction works.</p>   |
| <p>There were no non-compliances raised by the ER or reported to the ER during the reporting period. There were no incidents reported to the ER under Condition A36 of SSI 8256.</p> <p>There was one Class 3 environmental incidents reported to the ER during the reporting period:</p> <ul style="list-style-type: none"><li>12/11/2025 – Concrete slurry discharge onto ballast at Canterbury. Construction team responded to the issue quickly and upon investigation, it was determined that the slurry did not reach the nearby stormwater drains/intertrack drainage and was localised on the embankment near Canterbury Station.</li></ul> <p>ER is aware of the following complaints received during the reporting period. The number of complaints decreased in this reporting period (down to two complaints from three in the previous reporting period) due to less OOHW being undertaken than the previous period:</p> <ul style="list-style-type: none"><li>Two complaints related to noise from OOHW at Bankstown</li></ul> |
| <b>Audits</b>  |
| Nil  |
| <b>Looking Forward – Core Focus Areas</b>  |
| <ul style="list-style-type: none"><li>Sydney Water Asset relocation at Canterbury</li><li>Management of noise and dust during out-of-hours works</li></ul>   |



4. [Sydney Metro Retained Obligations \(SM\)](#)

| Project Approval   | Contract Package  | EPL            | Environmental Representative/s  |
|--|---|----------------|---------------------------------|
| SSI 8256 (S2B)   | Sydney Metro Retained Obligations (SM)  | Not applicable | Maulik Bapodara<br>Jo Robertson |
| <b>Key Construction and other Activities</b>   |   |                |                                 |
| SM   | <ul style="list-style-type: none"> <li>▪ Ongoing works related to dynamic testing related activities for Southwest (including variable speed testing of the metro trains)</li> <li>▪ Ongoing works related to Mowbray Road Shared Path Works</li> </ul>   |                |                                 |
| <b>ER Inspections</b>  |   |                |                                 |
| ER   | ER Inspections are undertaken on a scope/risk level of activities. There were no inspections undertaken for Chatswood Remediation site as low risk activities have been undertaken during the reporting period.   |                |                                 |
| <b>Endorsed Document/s</b>   |   |                |                                 |
| ER   | <ul style="list-style-type: none"> <li>▪ No endorsed documents in this period.</li> <li>▪ Discussions were held with DPHI regarding Environmental Representative review of a proposed Minor Works Application related to Trial Running activities.</li> </ul>   |                |                                 |
| <b>Non-compliance/ Incidents or Repeat Complaints</b>  |   |                |                                 |
| <p>Since commencement of First Passenger Service on the City portion of CSW, Sydney Metro now provides summaries of CSW complaints on a weekly basis to DPHI and ERs covering complaints related to remaining construction works. Key or repeat items of note are discussed below for the respective projects, where applicable or under respective CSW packages.</p> <p>One complaint was reported regarding property damage related to Chatswood Remediation/Mowbray Road footpath works.</p> <p>No incidents were reported to the ER during the reporting period.</p> <p>No non-compliances were raised by the ER/SM or reported to the ER during the reporting period.</p> |   |                |                                 |
| <b>Audits</b>  |   |                |                                 |
| SM   | Nil   |                |                                 |
| <b>Looking Forward – Core Focus Areas</b>  |   |                |                                 |
| SM   | <ul style="list-style-type: none"> <li>▪ CTRs for Q1Q2 2025 for SSI7400 and SSI8256 SMRO sections</li> <li>▪ Testing and Commissioning between Sydenham and Bankstown</li> <li>▪ Mowbray Road Shared Path Installation Activities during Standard Hours and Out-of-Hours</li> <li>▪ Collaborating with MTR and MTS to ensure the required documents are ready for the First Passenger Service.</li> </ul> |                |                                 |



## 5. Statement of Limitations

Healthy Buildings International (HBI) has prepared this report in accordance with the requirements of Condition A24(l) of the Sydney Metro Condition A26(j) of the Sydney Metro Conditions of Approval (CSSI 17\_8256).

The report is for the sole purposes of Department of Planning, Housing and Infrastructure (DPHI) and Sydney Metro. It has been prepared based on generally accepted practices and standards at the time it was prepared. No other warranty, expressed or implied, is made as to the professional advice included in this Report. This report did not assess any aspects relating to safety.

Where the Report indicates that information has been provided to HBI by third parties, HBI assumes no liability for any inaccuracies in or omissions to that information.

This Report was prepared based on the conditions encountered and information reviewed for the period of reporting. HBI disclaims responsibility for any changes that may have occurred after this time.

This Report should be read in full. No responsibility is accepted for use of any part of this report in any other context or for any other purpose or by third parties. This Report does not purport to give legal advice. Legal advice can only be given by qualified legal practitioners.

Except as required by law, no third party may use or rely on this Report unless otherwise agreed by HBI in writing. Except as specifically stated in this section, HBI does not authorise the use or findings of this Report by any third party.

To the extent permitted by law, HBI expressly disclaims and excludes liability for any loss, damage, cost or expenses suffered by any third party relating to or resulting from the use of, or reliance on, any information contained in this Report. HBI does not admit that any action, liability, or claim may exist or be available to any third party.