

# Project Update – Crows Nest Station

April 2025

Sydney Metro is Australia's biggest public transport project.

Services started in May 2019 in the city's North West with a train every four minutes in the peak. On 19 August 2024, services began on the new section of the M1 Line, including 15.5 kilometres of metro rail extending from the existing Metro North West at Chatswood, under the harbour and through the Sydney CBD and onto Sydenham. Commuters can now catch metro services every four minutes in the peak from new stations at Crows Nest, Victoria Cross, Barangaroo, Martin Place, Gadigal and Waterloo, and new metro platforms at Central.

While all city stations are now open, commuters will notice hoarding and minor ongoing work in the precinct areas at most new stations. This work largely involves improvements to roads, footpaths and traffic intersections.

## Remaining work activities

The major precinct and over-station development works at Crows Nest are now complete. Minor completion and rectification work will continue into April on the Pacific Highway, and in small areas along Clarke and Hume streets.

This work involves footpath paving and adjustments to drainage, installation of a new services pit and underground conduit repairs and replacement. Paving work and adjustments to drainage is expected to occur during standard construction hours (**7am to 6pm Monday to Friday and 8am to 6pm on Saturday**). It may be noisy at times.

### Out-of-hours work (subject to approval)

Work to repair and replace sections of conduit and install a new services pit along Pacific Highway between Albany Street and Oxley Street will be carried out at night between **7pm and 5am** the following morning. This work will be noisy as it will involve cutting and digging into the footpath and roadway. **Further notification, with confirmed dates, will be provided in advance.**

### What to expect

**Some of this work will be noisy** as it will involve cutting and digging sections of the road and footpath. Mitigation measures will be in place to reduce noise including stopping certain high-noise activities, such as saw cutting and hammering at **12 midnight** when working at night, and between **12pm to 2pm** during the day. High-noise activities will also not occur between **7am and 8am**.

Works may continue past 12 midnight and occur between 7am to 8am and 12pm to 2pm, but these will be lower impact activities, such as concrete pouring, trenching with an excavator, road compacting, and the use of a vacuum truck.

Some of these activities will block sections of the footpath and road, and adjacent parking spaces may also be temporarily impacted. Traffic control and signage will be in place to safely direct motorists, pedestrians, and cyclists through these changes.

**Please note:** non-intrusive works may occur during respite periods and outside standard construction hours without prior notice.

## 12-month defect and liability period

A W Edwards has a 12-month defect and liability period, during which time additional rectification works may be required. While most of these works are expected to occur during the day, some activities may need to take place at night. A W Edwards will continue to provide seven days’ notice ahead of any impactful works.

### Work area and access map



## Contact us

Thank you for your ongoing cooperation and understanding while we complete this essential work.

A W Edwards have handed over the station buildings to operator MTS. Should you have any operational questions or issues please use the feedback form at [transportnsw.info/contact-us/feedback/metro-feedback](https://transportnsw.info/contact-us/feedback/metro-feedback)

Over-station development contractor Thirdi have commenced works within the station’s retail spaces. **This work is not related to Sydney Metro.** For further information about this work please contact 9409 7200.

If you have any questions about remaining work activities, please contact us via the methods below.

- 1800 171 386** Community information line open 24 hours
- [crowsnestmetrostation@transport.nsw.gov.au](mailto:crowsnestmetrostation@transport.nsw.gov.au)
- Sydney Metro City & Southwest, PO Box K659, Haymarket NSW 1240
- If you need an interpreter, contact TIS National on **131 450** and ask them to call **1800 171 386**.