

Project Update – Crows Nest Station

February 2025

Sydney Metro is Australia's biggest public transport project.

Services started in May 2019 in the city's North West with a train every four minutes in the peak. On 19 August 2024, services began on the new section of the M1 Line, including 15.5 kilometres of metro rail extending from the existing Metro North West at Chatswood, under the harbour and through the Sydney CBD and onto Sydenham. Commuters can now catch metro services every four minutes in the peak from new stations at Crows Nest, Victoria Cross, Barangaroo, Martin Place, Gadigal and Waterloo, and new metro platforms at Central.

While all city stations are now open, commuters will notice hoarding and minor ongoing work in the precinct areas at most new stations. This work largely involves improvements to roads, footpaths and traffic intersections.

Remaining work activities

The major precinct and over-station development works at Crows Nest are now complete. Minor completion and rectification work will continue into February at the Hume and Oxley Street intersections on Pacific Highway, as well as in small areas along Clarke Street and Pacific Highway.

This work involves adjusting kerbs, bollards, electrical pits, drainage valves and culverts, removing temporary asphalt and concrete footpath sections and ramps so that they can be re-built and paved, then grouted, washed and sealed.

This work will be staged to ensure that one of the two east-to-west/ west-to-east crossings always remains open.

Paving work and adjustments to drainage is expected to occur throughout January and will be during standard construction hours (**7am to 6pm Monday to Friday and 8am to 6pm on Saturday**). It may be noisy at times.

The removal, reconstruction and cleaning and sealing of pram ramps at the Oxley and Hume Street crossings and re-building a drainage culvert at the corner of Oxley Street and Clarke Street will be conducted at night between **7pm and 5am** the following morning. **Further notification, with confirmed dates, will be provided in advance.**

Cable pulling work was not completed in January. Additional work will be required to replace existing underground conduits so that cable pulling can resume. This work may involve cutting and digging small sections of road surface and footpaths between the intersection of Shirley Road and Falcon Street, and Albany Street, and will be carried out at night at between **7pm and 5am**. **Further notification, with confirmed dates, will be provided in advance.**

12-month defect and liability period

A W Edwards has a 12-month defect and liability period, during which time additional rectification works may be required. While most of these works are expected to occur during the day, some activities may need to take place at night. A W Edwards will continue to provide seven days' notice ahead of any impactful works.

What to expect

Some of this work will be noisy as it will involve cutting and digging sections of the road and footpath.

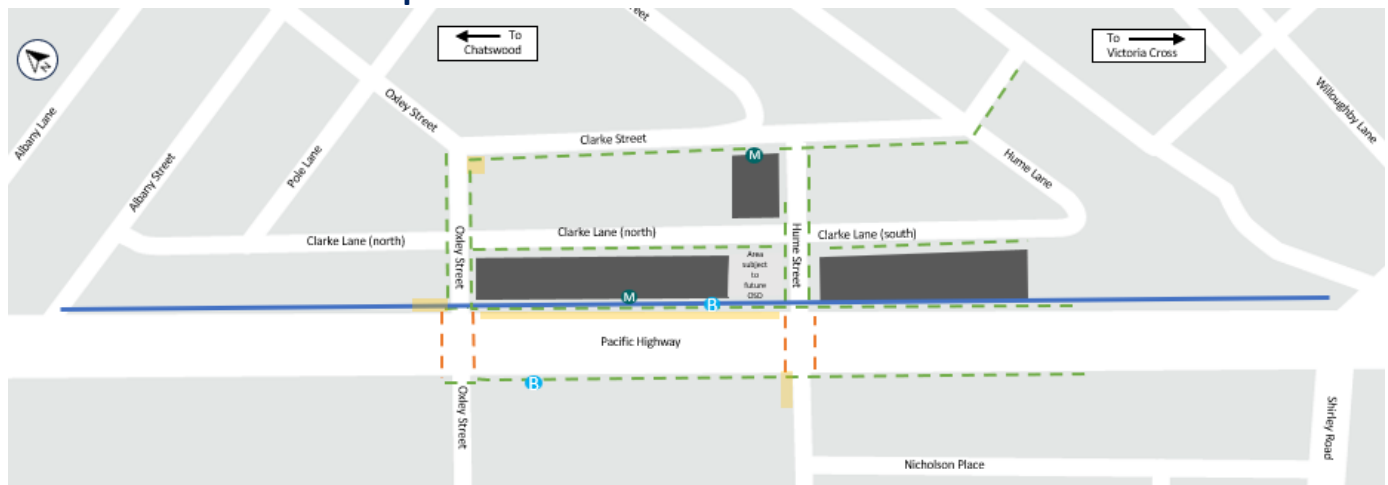
Mitigation measures will be in place to reduce noise including stopping certain high-noise activities, such as saw cutting and hammering at **12 midnight** when working at night, and between **12pm to 2pm** during the day. High-noise activities will also not occur between **7am and 8am**.

Works may continue past 12 midnight and occur between 7am to 8am and 12 to 2pm, but these will be lower impact activities, such as concrete pouring, trenching with an excavator, road compacting, and the use of a vacuum truck.

Some of these activities will block sections of the footpath and road, and adjacent parking spaces may also be temporarily impacted. Traffic control and signage will be in place to safely direct motorists, pedestrians, and cyclists through these changes.

Please note: non-intrusive works may occur during respite periods and outside standard construction hours without prior notice.

Work area and access map



Map legend **Note:** diagram not to scale, indicative only

- Crows Nest station buildings
- Footpath access available
- Alternating footpath access
- Work areas
- M Station entrance
- B Bus stop
- Cabling work

Contact us

Thank you for your ongoing cooperation and understanding while we complete this essential work.

A W Edwards have handed over the station buildings to operator MTS. Should you have any operational questions or issues please use the feedback form at transportnsw.info/contact-us/feedback/metro-feedback

Over-station development contractor Thirdi have commenced works within the station's retail spaces. **This work is not related to Sydney Metro.** For further information about this work please contact 9409 7200.

If you have any questions about remaining work activities, please contact us via the methods below.

- 📞 **1800 171 386** Community information line open 24 hours
- ✉️ crowsnestmetrostation@transport.nsw.gov.au
- 📄 Sydney Metro City & Southwest, PO Box K659, Haymarket NSW 1240
- 🗣️ If you need an interpreter, contact TIS National on **131 450** and ask them to call **1800 171 386**.