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12 January 2024
Ref: 170108-ER\_DPE December 2023

Mr Rob Sherry
Team Leader Compliance – Government Projects
Department of Planning, Housing and Infrastructure
Locked Bag 5022
PARRAMATTA NSW 2124

Dear Rob

RE: Sydney Metro City and South West – ER Monthly Reports for December 23

Healthy Buildings International (HBI) submits this report to the Secretary in accordance with:

- Condition A24 (I) of the Sydney Metro City and South West Chatswood to Sydenham CSSI 15\_7400 Approval (9 January 2017) and associated modifications MOD1\_Victoria Cross and Artarmon (18 October 2017), MOD2\_Central Walk (21 December 2017), MOD4\_Sydenham Station and Metro Facility South (13 December 2017), MOD 3\_ Martin Place Metro Station (22 March 2018), MOD5\_Blues Point Acoustic Shed (2 November 2018), MOD6\_Administrative Changes (21 February 2019), MOD7\_ Administrative Changes (29 June 2020), MOD8\_Blues Point Access Site (25 November 2020), and MOD9\_ Extension to Standard Construction Hours (30 June 2022); and
- Condition A26 (j) of the Sydney Metro Sydenham to Bankstown Upgrade SSI\_8256 Approval (12 December 2018) and associated modifications MOD1 Bankstown Station.

The attached summaries detail the key activities undertaken by Environmental Representatives for Sydney Metro – City and South West Chatswood to Sydenham for the month of **December 23**.

Note that this report is submitted under an extension granted by DPE on 19 December 2023.

Yours sincerely

Jo Robertson

**Environmental Representative** 

Cc: Sydney Metro: Carolyn Riley, Fil Cerone, Dylan Jones, Ann Paterson, Cath Snelgrove

AA: Available on Sydney Metro Website

Contractors: Available to Contractors on Sydney Metro Website

DPHI Compliance: Portal

DPHI Post Approvals: Available on Sydney Metro Website



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#### 1. Central Station

Project Approval	Contract Package	EPL	Environmental
			Representative/s
SSI 7400 (C2S)	Central Station	The EPL was surrendered during the previous reporting period.	Michael Woolley

## **Key Construction Activities During the Period**

Works conducted during the reporting period included:

- Metro Station Handed over to Sydney Metro. Some defects work ongoing. LOR in caretaker role until Operation.
- Central Walk Opened and handed over to Sydney Trains and in use by the public. Some defect works ongoing.
- Platforms 16 to 23 In use by Public. Some defect works ongoing.
- North-South Concourse Opened and handed over to Sydney Trains and in use by the public. Some defect works ongoing.
- Northern Concourse Opened and handed over to Sydney Trains and in use by the public. Some defect works ongoing.
- Eastern Entrance Opened to the general public and handed over to Sydney Trains during the reporting period. Ongoing defects work. Gate to Randle Lane remains closed.
- Sydney Yard Site access and use for laydown. Reduced activities due to minimal ongoing works on the project. Much of the area in use by Sydney Trains and their contractors. Ongoing removal of plant and materials related to the Sydney Metro works by LOR. Removal of many of the site sheds not required by Sydney Trains or their contractors.
- Devonshire Street Tunnel In operation and used by commuters.
- ESR Concourse Works completed.
- Ghost Platforms (above ESR Platforms 24-25) Works completed.

# **Key Construction Activities Look Ahead**

 Very limited activities as described above, mainly comprising defects works and ongoing management and removal of plant and equipment from the Sydney Yard.

# **ER Inspections**

No ER inspections were conducted during December 2023 due to minimal works occurring. LOR provided evidence of close out of a previous action relating to secondary containment of chemicals stored in the Sydney Yard.

A date for a final ER Inspection to be conducted in 2024 is to be confirmed.

# Photos: As there was no ER Inspection conducted in December, there are no photos for this report.

# **Endorsed Document/s**

· Nil

# **Non-compliance/Incidents or Repeat Complaints**

No new complaints were reported to have been received during the reporting period by LOR. No Incidents were reported that would trigger reporting under Condition A41 and no non-compliant events were reported or observed by the ER for the reporting period.

#### **Audits**

There were no audits conducted during the reporting period.

# **Summary of Environmental Performance**

The project has been handed over to Sydney Trains or Sydney Metro. Ongoing works comprise defect rectification and removal of laydown items and site sheds.

# **Looking Forward – Core Focus Areas**

Nil

#### 2. SSJ

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 7400 (C2S)	Sydenham Station and Junction (SSJ)	#21147	Jo Heltborg

## **Key Construction Activities During the Period**

 Sydenham Station: Remains under Linewide PC; JHLOR minor defect works ongoing as an interface contractor.

## **Key Construction Activities Look Ahead**

 Variations: Drummy tiling and move asphalt and grout infill gap repairs for gap between Asphalt and coping tile; Break out extra concrete at paving around Metro ID sign; Paving around Metro ID sign; Tactiles at Sydenham Road Pram Ramp.

## **ER Inspections**

ER inspections for SSJ now take place as part of the Southwest Metro Corridor (SMC) ER inspections. There were no ER inspections conducted for SSJ in November 2023.

#### **Photos**

Nil

## **Endorsed Document/s**

Nil

## **Non-compliance/Incidents or Repeat Complaints**

Sydney Metro has been providing summaries of complaints to the Department of Planning and Environment (DPE) daily and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow-up actions often defined in revised reports. Key or repeat items of note are discussed below for SSJ.

The ER is not aware of any non-compliances for SSJ during the period.

There were no incidents for SSJ reported to the ER under conditions A41 of SSI 7400.

There were no minor Class 3 environmental incidents reported to the ER during the period.

The ER is not aware of any complaints during November 2023 that could be attributed to the SSJ works.

### Audits

No ER involvement in audit activity including Independent Environmental Audits.

#### **Summary of Environmental Performance**

The scope of works conducted during the reporting period was minimal and low risk.

## **Looking Forward – Core Focus Areas**

- Completion of remaining Conditions of Approval and Revised Environmental Mitigation Measures
- Completion of last SSJ Compliance Tracking Report (CTR) Q3/Q4 2023.

# 3. Line Wide (Tallawong to Bankstown)

	Project Approval	Contract Package	EPL	Environmental
				Representative/s
	SSI 7400 (C2S)	Line Wide (Tallawong	#21423 Line	Maulik Bapodara
	SSI 8256 (S2B)	to Bankstown)	Wide	
	SSI 5931 (SMTF)	Systems Connect (SC)	#12208 Sydney	
L			Trains	

## **Key Construction Activities During the Period**

#### **Key Construction Activities below (SC Reports):**

## **Northern Connection**

Weekend possession works completed during first weekend of December 2023

## **Chatswood Dive Site**

- Demolition works nearing completion (Logistic Shed, Spoil Shed, Site workshop and Construction WTP)
- Landscaping works nearing completion at the northern dive
- Nelson Street stormwater works Trenching for stormwater connection have been completed
- Frank Channon Walk diversion works ongoing

## **Artarmon Joint Bay (Carlotta St)**

Joint Bay works completed and site has been demobilised

## **Blues Point**

Rectification works have been completed

## **Surry Hills BPS works**

- Frog Hollow Reserve Handed back to City of Sydney Council (CoS)
- Randle Lane Joint Bay Works completed and the site has been demobilised
- Belmore St Joint Bay Works completed and the site has been demobilised

## **Canterbury - Campsie BPS Joint Bay worksites**

 Anzac St, Cooks Ave, Gould St, and South Pde Joint Bay - joint cable replacement works completed, testing completed and sites demobilised

## SMTF South (Marrickville):

- Operational WTP Process commissioning completed. Operational discharge commenced. Additional tanks required as part of the operational WTP have been delivered, civil works associated with this upgrade commenced.
- Administration and Maintenance Buildings Minor defect works underway
- Fire Pump Room testing and commissioning ongoing. Minor defect works underway
- Stabling Yard Train testing ongoing
- Southern Dive Testing and commissioning (T and C) works ongoing
- Hoarding removal and replacement with permanent fencing
- Civil Works Fencing works ongoing
- Permanent swale works in progress

# **Sydenham Station**

Testing and Commissioning ongoing

#### **SW Corridor Traction Substation sites:**

#### **Dulwich Hill TSS**

- Substation is energised
- Landscaping completed
- Testing and commissioning

## **Canterbury TSS**

- Substation is energised
- Landscaping completed
- Electrical works ongoing

## **Campsie TSS**

Campsie TSS is energised – with no works/access to site (22/08)

#### Lakemba TSS

- Substation is yet to be energised (potentially in second week of December 2023)
- Landscaping completed
- Fencing and electrical works ongoing

#### **Punchbowl TSS**

- Substation is yet to be energised (potentially in second week of December 2023)
- Electrical works ongoing
- Perimeter fencing installation has commenced

#### **HV Works**

No HV works for the reporting period

## **Padmount Transformers**

- Padmounts at 95% completion.
- Service building at 85% completion

## Pat O'Connor (POC) Reserve, Canterbury

No works

## Key Construction works/activities Look Ahead – January 2024

Look-ahead of upcoming activities /works:

- CDS Demobilisation activities including demolition of WTP and spoil shed.
- Chatswood Nelson Street cul-de-sac modification work and Frank Channon Walk redevelopment/ landscaping (during Standard Construction Hours).
- Dynamic train testing continuing.
- SMTF-S Operational WTP extension works to continue in January 2024.

## **ER Inspections**

ER Inspections are typically on a fortnightly cycle with weather permitting. One ER inspection conducted by the ER in December - #172 on 7<sup>th</sup> December 2023

Northern Sites and SMTF South – ER Inspection #172 – 7/12/2023 [Chatswood Weather · 19.5 °C Lowest 19.5 °C 2:00 am; Highest 26.8 °C 1:34 pm; 0 mm of rain since 9 am · 18.3 °C Lowest 18.2 °C 1:32 am; Highest 26 °C (BOM Sydney Observatory]

Chatswood – One minor issue was raised by the ER regarding tree protection near 9-11 Nelson St,
 Chatswood which was resolved shortly after the site inspection.

# **Photos**



CDS: Frank Channon Walk works ongoing.



**CDS:** Spoil shed demolition ongoing.



**CDS:** Nelson St asphalt resurfacing works ongoing.



**Northern Dive Building:** Façade installation completed.



**SMTF S:** Landscaping nearing completion for the laydown area.



**SMTF S:** Stabling Yard: Dynamic Train Testing continuing.



**SMTF S:** New filter media delivered for upgrade of operation WTP.



**SMTF S:** Civil works ongoing for operational WTP.



SMTF-S: Landscaping works nearing completion.

#### **Endorsed Document/s**

#### December

- OOHWA-321 Dulwich Hill Rectifier Transformers Testing and Commissioning
- OOHW-318 Dulwich Hill Rectifier Transformer Operation Rev 2

## Non-compliance/ Incidents or Repeat Complaints

Sydney Metro has been providing summaries of complaints to DPIE daily and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow up actions often defined in revised reports. Key or repeat items of note are discussed below for the respective projects.

There were no incidents for Line Wide reported to the ER under conditions A41 to A44 of SSI 7400 or A36 of SSI 8256.

No non-compliances was reported to the ER during the reporting period.

# Complaints during this reporting period are summarised below:

#### December

**2/12/2023** - Resident reported a large nail left on Nelson Street during construction works causing damage to her tyre. Contractor was provided with a quote for repairs, and it is currently being considered by the contractor. Work areas reviewed by contractor and toolbox-talk undertaken for all workers to ensure work areas are neat and tidy.

**4/12/2023** - Resident concerned about the alleged loss of visual amenity and associated impact on property value because of tree removal to facilitate Sydney Metro expansion. Contractor referred the complainant back to Sydney Metro who confirmed the future plans for the land with the complainant and advised regarding completion of tree replacements in the area. Complainant satisfied with the response and thanked both Sydney Metro and contractor for their efforts to investigate.

**7/12/2023** - Alleged private property (car) damage due to temporary relocated driveway near 7-11 Nelson St. Contractor reviewed the work areas and made adjustments to the driveway and informed the complainant via an on site face-to-face meeting to address their concerns. Complainant satisfied with the contractor responses and actions on site.

**7/12/2023** – (Similar complaint to the above from another resident using a fake name) Alleged private property (car) damage and visibility concerns due to temporary relocated driveway near 7-11 Nelson St and low light. Contractor reviewed the work areas and made adjustments to the driveway and informed the complainant via an on site face-to-face meeting to address their concerns. Complainant satisfied with the contractor responses and actions on site.

**7/12/2023** - Resident expressed dissatisfaction with the impact of the road work on Nelson Street and specifically the lack of space it allows for a removalist truck. Contractor made three attempts to communicate with the complainant on 7/12 and 8/12/2023 with no response.

**12/12/2023** - Resident concerned about audible hum and light coming from the new substation. Complaint under investigation by the contractor, follow up 13/12/2023 (see below).

**13/12/2023** - Resident concerned about audible hum coming from the new substation and EMF. Contractor provided two responses to the complainant noting noise monitoring organised for 15/12/2023. Noise monitoring undertaken on 15/12/2023 identified noise hum to be inaudible outside the resident's property. Contractor to monitor noise further.

# Complaints unrelated to SC/SM activities during this reporting period are summarised below: December

 8/12/2023 - Resident advised she experienced vibrations at 3am at night for the last few weeks. No train testing/other works undertaken by contractor/Sydney Metro at the time of complaint. Two unsuccessful attempts were made to inform the complainant.

## **Audits**

No ER involvement in audit activity including Independent Environmental Audits

# **ER Closing Comments and Looking Forward**

#### **Key Points:**

- Overall, the Project continues to generally perform well, with ER Inspections across this month identifying generally minor actions and opportunities for improvements.
- The Project Team continue to be responsive to queries/comments raised in document reviews/discussions and any recommendations (as appliable) made by the ER.

# **Looking forward:**

- CDS Demobilisation activities including demolition of spoil shed.
- Chatswood Nelson Street cul-de-sac modification work and Frank Channon Walk redevelopment / landscaping (during Standard Construction Hours).
- SMTF S (Railway Parade, Marrickville) Operational WTP civil works, demobilisation of construction WTP.

#### 4. TSOM

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 7400 (C2S)	Train Service Operation and	MTS EPL 21247 (Dynamic	Maulik Bapodara
SSI 8256 (S2B)	Maintenance (TSOM)	train testing SMTF-N to	
SSI 5931 (SMTF)		Chatswood)	
		LWW EPL 21423	
		(Dynamic train testing	
		Chatswood to Sydenham)	

# **Key Construction Activities During the Period (December 2023)**

## Tunnels

- o Finishing works and testing and commissioning
- o Train testing and commissioning (T and C) activities

#### Stations

- o Platform Screen Doors (PSD) testing and commissioning at all stations
- Ongoing equipment installation and T and C works in equipment and station rooms.

## Sydenham Station

- T and C activities of electrical services, including power, communication and signalling equipment and systems; and PSD
- Dynamic train testing
- o Minor finishing works at Sydenham Station and in the rail corridor

#### SMTF-North

o Dynamic train testing – SMTF N to Chatswood

## SMTF-South

- o Cable tray, cables and cabinet installation in Administration Building
- o Installation of trackside equipment and cable pulling in the yard
- Train testing between the tunnel, Sydenham Station and SMTF-S

## Southwest corridor and stations

o Minor installation works and T and C

## Northern Corridor Connection

- Installation of equipment and cable at Chatswood Station platforms, concourse and trackside
- T and C of trackside assets between Northern Dive and Chatswood

## **Key Construction Activities Look Ahead – January 2024**

## Tunnels

- Finishing works and testing and commissioning
- o Train testing and commissioning activities

## Stations

- PSD testing and commissioning at all stations
- Ongoing equipment installation and T and C works in equipment and station rooms

#### SMTF-North

Dynamic train testing – SMTF N to Chatswood - Test train operating between SMTF-N and Chatswood to test the newly installed equipment

# SMTF-South

- o Cable tray, cables and cabinet installation in Administration Building
- o Installation of trackside equipment and cable pulling in the yard
- o Train testing between the tunnel, Sydenham Station and SMTF-S

# Southwest corridor

- Christmas shutdown OOHW under relevant PCs
- Cable installation in corridor between Sydenham and Bankstown

- HBI
- Temporary removal of trackside equipment
- Southwest Stations
  - Cable works and installation of equipment along the corridor

## **ER Inspections**

No ER inspections conducted in December.

# **Photos**

N/A

# **Endorsed Document/s**

N/A

# **Non-compliance/Incidents or Repeat Complaints**

Sydney Metro has been providing summaries of complaints to DPIE daily and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow up actions often defined in revised reports. Key or repeat items of note are discussed below for the respective projects.

The ER is not aware of any complaints received for TSOM during the reporting period.

The ER is not aware of any non-compliances during this reporting period. There were no incidents for TSOM reported to the ER under conditions A41 to A44 of SSI 7400 or A36 of SSI 8256.

## **Audits**

No audits proposed

# **Looking Forward – Core Focus Areas**

Nil

#### 5. ISD - Crows Nest

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 7400	Crow's Nest ISD (CN-ISD)	No EPL	Brett McLennan
(C2S)	AW Edwards		

## **Key Construction Activities During the Period**

- General framework (Sites B and C)
- Over Station Development (OSD) Site C Scaffolding above level 8
- OSD Site C minor concrete pour completed
- Site C public art installation commenced
- Minor concrete pours Site B
- Internal services, finishes and fit-out
- Public domain for utilities on Clarke St and Hume Street paving on Clarke Street ongoing
- Demolition of the capping beam Site A is ongoing
- Blockwork all sites
- Installation of precast panels for Site A and Oxley Street
- Pacific Highway utility works ongoing
- Opal card reader installation ongoing
- Escalator testing commenced

# **Key Construction/Activities Look Ahead**

- General framework (Sites B and C)
- OSD Site C ongoing
- Minor concrete pumping and pouring on Pacific Highway/Clarke Lane –Site B
- Services, finishes and fit out internally
- Public domain work at Clarke and Hume Street ongoing
- Demolition of the capping beam for Site A and Site B (small areas)
- Precast panels on Oxley Street and Site A and B
- Blockwork
- Pacific Highway intersection Out of hours works (OOHW)
- Ultegra works Clark Lane and Pacific Highway
- Hume Street Bridge completion

## **ER Inspections**

There was one ER inspection conducted on 13 December 2023 during out-of-hours work (OOHW). The following observations were noted:

- Storage of items in Clark Lane North outside of the Construction boundary required relocation
- Housekeeping removal of litter was required (noted that water bottles were across the site after hot weather)
- Stockpiling of materials within a minor facility without approval
- Inadequate erosion controls were in place within the minor ancillary facility to prevent sediment runoff
- Concrete washout within the minor ancillary facility to be removed
- The ER queried the removal of parking for the permanent kiss and ride while the station was not operating, this is to be investigated and parking reinstated if possible
- Footpath access was maintained for pedestrians, however, signage and barriers potentially indicated

that access to the Café was not possible. AWE updated the footpath signs.

- The ER reminded AWE that workers are not to use footpaths for seating, noting that pedestrian access might be hindered.
- Storage of items within a tree protection zone was noted and items were removed the following day.
- Ongoing discussions with AWE regarding OOHW approvals and work outside of the approvals.
- The Acoustic Adviser and ER discussed noise (use of horns) with AWE that was observed during OOHW.

#### **Photos**



**Clarke Lane North** – Items were stored within the laneway, AWE to remove items ASAP.



**Clark Lane North minor ancillary facility** – Plant and stockpiles were stored in the minor ancillary facility without approval.



**Clark Lane North minor ancillary facility –** Concrete washout.



Clark Lane North minor ancillary facility – stockpiled material.



**Clark Street Site C** – Installation of public art.



**Clark Street** – Footpath signage and barriers to Hume Street Café – Signage updated and barriers removed by AWE.



**Clark Street Public Domain works** – Storage of materials in tree protection zone.



**Clark Lane South** – erosion and sediment controls maintained.

## **Endorsed Document/s**

- Consistency Assessment Hue Street Occupancy until mid-2024
- OOHWA 037 Paving Clarke Street (re-endorsed for new dates)
- OOHWA 034.2 24-hour works to 31 March 2024

## Complaints / Incidents / Non-compliance

Sydney Metro has been providing summaries of complaints to DPE daily and a summary to the ER. Responses to complaints have been noted in each complaint report, with follow-up actions often defined in revised reports. Complaints are discussed where relevant for the Crows Nest ISD package below.

The ER is aware that no non-compliance was raised during the month and two complaints relating to Crows Nest ISD work. There were no incidents reported to the ER under conditions A41 to A44 of SSI 7400.

Complaints are summarised as follows:

- One related to worker behaviour (workers bumped into a pedestrian)
- One related to Clark Lane north access by plant out-of-hours

# Audits (specific to packages reported in this report)

No ER involvement was requested in audit activity including Independent Environmental Audits.

# Looking Forward - Core Focus Areas and ER Closing Comments

#### **Core Focus Areas**

- Continue to monitor OOHW and adjust as required.
- Risk-based inspections including Pacific Highway intersection OOHW and public domain work.
- Monitor public domain works for community impacts and appropriate sediment control.
- Monitor worker behaviour impacts on the community.

#### **ER Closing Comments:**

- The ER noted that the site controls and contractor following approvals were an issue during this month. It was discussed with AWE that supervision of subcontractors is their responsibility as principal contractors on the site and that monitoring of the implementation controls within the SSI approval is a requirement for the project.
- Inspections are approximately every three weeks and/or when high-risk work is undertaken.

# 6. ISD – Pitt Street (now known as Gadigal Station)

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 7400 (C2S)	Pitt Street ISD (PS-ISD)  CPB Contractors	No EPL	Brett McLennan

## **Key Construction Activities During the Period**

## Pitt Street South (PSS)

- Blockwork miscellaneous walls remaining
- Services installation completed, testing and commissioning in progress
- Glazing installation and ceiling to level 00 entrance following completion of awning glazing works
- Facade works remain on ground level in addition to awnings
- Commissioning of escalators and lifts

#### **Platforms and Caverns**

- Platform and back of house mostly complete
- High-Speed Dynamic Testing ongoing
- Quality works for GRC and tiling
- Terrazzo installation polishing ongoing
- Service commissioning ongoing

## Pitt Street North (PSN)

- Installation of tiled artwork within the North Entrance complete
- Services testing and commissioning ongoing
- Façade 95% complete glazing, louvres large portion complete waiting for removal of outstanding loading platforms
- Fit-out/commissioning of various escalators on-going

## Utilities (based on 2 contractors per façade)

- HV works North completed, minor connection to south ongoing
- Watermain diversion ongoing
- Smart pole installation ongoing
- Sewer ongoing
- Fire-main to commence
- Stormwater ongoing
- Gas Diversion completed at the south, to commence at north

# **Key Construction/Activities Look Ahead**

- Daytime ROLs for January 2024, given lower traffic volumes.
- Road Occupancy Licences (ROL) for PSS (Pitt St and Bathurst St) earlier commencement (by half to one hour) was trialled successfully and applications for earlier ROLs have been requested.
- Target dates for station completion is early 2024.
- No internal works between November 2023 January 2024.
- External works completion date is March 2024.

## **ER Inspections**

There was one ER inspection on 6 December 2023.

Issues of note during the inspection include:

- PSS maintenance of erosion and sediment controls on Castlereagh Street (noted that the area had been cleaned but additional material had accumulated)
- Noise mitigation was observed to be good, with workers installing noise barriers and stopping plant/equipment when not in use
- Traffic controllers were excellent at controlling pedestrians.

In general, the sites maintained excellent site housekeeping and pedestrian access maintained around the work sites.

# **Photos**



**Pitt St South (PSS)** – Reinstating asphalt from utility work Pitt Street.



**PSS** – Noise Awning works for OSD (shared closure with Castlereagh Boutique Hotel).



**Pitt St North (PSN):** Road plate removal (good practice noting quite stacking of plates).



Pitt St North (PSN): utility trenching.



**PSN:** Gas diversion works – Bathurst Street.



**PSN:** Noted that ROLs were on public display.

# **Endorsed Document/s**

OOH\_0061-24 hours works January to March 2024

# **Complaints / Incidents / Non-compliance**

Sydney Metro has been providing summaries of complaints to DPE daily and a summary to the ER. Responses to complaints have been noted in each complaint report, with follow-up actions often defined in revised reports. Complaints are discussed where relevant for each package below:

There were no incidents for any of the ISDs reported to the ER under conditions A41 to A44 of SSI 7400. Where the ER is aware of minor events and non-compliances, these are as documented below.

There were no non-compliances or incidents related to the project reported to the ER during this period. There was one complaint during the period related to worker behaviour. The complaint was not able to be traced to workers on the project. The ER noted that expected worker behaviour was raised in a prestart following the complaint.

## Audits (specific to packages reported in this report)

No ER involvement in audit activity including Independent Environmental Audits.

# **Looking Forward – Core Focus Areas and ER Closing Comments**

#### **Core Focus Areas**

- OOHW are planned to continue, including utility installations.
- Monitor the implementation of the CEMP and sub-plans.
- ER will be conducting an inspection based on scope risk moving forward, generally once per month.

#### **ER Closing Comments:**

The Project continues to perform well, with OOHW mitigation measures and good practices observed.
 CPB continues to show initiative in reducing out-of-hours impacts where possible through earlier / daytime ROL's.

## 7. ISD - Waterloo

Project Approval	Contract Package	Environmental Representative/s
SSI 7400 (C2S)	Waterloo ISD – John Holland	Swathi Gowda
(Does not include associated		
SSDs)		

## **Key Construction Activities During the Period**

Update provided by Contractor on 15/12/2023:

- Utilities works Sydney Water scope (Cope St) ongoing during standard hours
- Water main install (Sydney Water scope) connection at Raglan St scheduled to be completed by 16/12/2023; and Botany Rd connection completed (OOHW#46)
- Cranage works from Cope St and internal site ongoing
- General deliveries ongoing
- Public Art wall installation completed
- Minor FRP continuing North end of plaza ongoing
- Fit out works and service installation across B5 and B3 South/North and level one ongoing almost at completion
- Façade and awning installation ongoing
- Civil/Geotech works on Cope St, Raglan St and Wellington St ongoing Notes only regarding OSD:
- OSD works ongoing (South and North-western areas of the site)

## **Key Construction/Activities Look Ahead**

- Final validation activities (Raglan St) to inform Site Auditor Statement and Validation Report
- Cranage works and general deliveries ongoing.
- Form reo pour (FRP) works
- Fit out works and service installation
- Building façade and awning installation ongoing (potentially to be completed by end January 2024)
- Civil Main works, utility works and investigation works (Standard Hours/OOHW)
- Paving/restoration works (OOHW)

## **ER Inspections**

No ER inspections conducted by the ER in December 2023. As indicated in the previous monthly report, ER inspections are based on remaining scope and risk going forward.

#### **Photos**

Nil

# **Endorsed Documents**

## **December**

- OOHWA #52 December 2023, January & February 2024 (Civil Investigation) Rev 06
- WL ISD CTR Q1 Q2 2023
- OOHWA #60 Ausgrid Outage 6 Rev E
- OOHWA #47 Lighting Install Rev 08
- OOHWA #61 Botany Rd Reinstatement Rev B
- OOHWA #54 Civil Main Works Rev 05
- OOHWA #58 January, February & March 2024 OOH Work (Utilities) Rev 04

# **Complaints / Incidents / Non-compliance**

Sydney Metro has been providing summaries of complaints to DPE daily and a summary to the ER. Responses to complaints have been noted in each complaint report, with follow up actions often defined in revised reports. Complaints are discussed where relevant for each package below.

There were no incidents reported to the ER under conditions A41 to A44 of SSI 7400. Where the ER is aware of minor events and non-compliances, these are as documented below.



Nil non-compliances reported to the ER during this reporting period.

Nil minor incidents (Class 3) reported to ER during this reporting period.

Complaints during the reporting period are summarised below:

 16/12/2023 - Noise and Vibration (OOHW) - Resident (Cope Street) complained about noisy work after 10pm.

Complaints unrelated to WL ISD/SM activities during this reporting period:

Nil

HBI

## Audits (specific to packages reported in this report)

No ER involvement in audit activity including Independent Environmental Audits.

## Looking Forward - Core Focus Areas and ER Closing Comments

#### **Core Focus Areas**

- Continue to review/monitor OOHWs planned, approved and promote the inclusion of noise mitigation wherever practicable.
- Continue to review fortnightly OOHW calendar issued by contractor to ensure appropriate respite for upcoming WL ISD OOHWs in Q1 2024.
- Continue to review/monitor complaint numbers, Contractor's response and issues.

#### **ER Closing Comments/Notes:**

- One OOH noise complaint during the reporting period as summarised above; with a reduction in number of complaints from previous month. Contractor response was reviewed to confirm that works were permitted under OOHW#58.
- On balance, the Project has performed generally well throughout the period and continues to be responsive to queries/comments raised in document reviews/discussions.

#### 8. ISD - Victoria Cross

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 7400 (C2S)	Victoria Cross ISD (VC-ISD) Lend Lease (LL)	No EPL	Swathi Gowda Michael Woolley

## **Key Construction Activities During the Period**

## Construction Activities - Update provided by LL on 20/12/2023:

VC North (VCN):

- Fit out works and services within the shaft and building
- Façade installation at ground level at McLaren Street
- Water Treatment Plant decommissioned

#### Station Cavern:

Station finishes

VC South (VCS):

- Denison Street now loading zone (during standard construction hours only)
- Low rise retail/commercial at Level 4 at one site, Level 6 at other (final levels)
- Façade installation ongoing
- Services and fit out below the top deck
- ISD structural work remaining at southwest corner of the site

#### Note only:

- OSD concrete works at Level 15
- OSD jumpform at Level 27

# **Key Construction/Activities Look Ahead**

- Detention tank works (Miller St) during standard construction hours and proposed OOHW (late Jan 2024)
- OOHW extended to Jan-March 2024 with reduced scope of fit out and services only:
  - Victoria Cross South site Ongoing OOHW #17

## **ER Inspections**

No ER inspections conducted by the ER in December 2023. As indicated in the previous monthly report, ER inspections are based on remaining scope and risk going forward.

## **Photos**

Nil

# **Endorsed Document/s**

## **December**

- OOHWA 17 Victoria Cross South Rev 19
- Interim CTR Q3-Q4 2023

## **Complaints / Incidents / Non-compliance**

Sydney Metro has been providing summaries of complaints to DPE daily and a summary to the ER. Responses to complaints have been noted in each complaint report, with follow up actions often defined in revised reports. Complaints are discussed where relevant for each package below.

There were no incidents reported to the ER under conditions A41 to A44 of SSI 7400. Where the ER is aware of minor events and non-compliances, these are as documented below.



- Nil incidents reported to the ER during this reporting period.
- Nil non-compliances reported to the ER during this reporting period.

Project related complaints are summarised below:

#### December

- #5269 11/12/23 Noise and Vibration OOHW Rattling noise observed by McLaren St resident. LL's initial investigation confirmed noise being inaudible from the noise monitoring location and not showing up in noise monitoring data reviewed. Subsequent investigations suggest that the noise source was works being conducted by the Western Harbour Tunnel contractor.
- #5292 24/12/23 Noise and Vibration OOHW An alarm was accidentally triggered on Christmas
  eve at approximately 4pm. Investigations continued to source the alarm noise. Noise was found to be
  coming from a lift alarm. The contractor apologised for the unexpected disruption.

Unrelated complaints are summarised below:

#### December

Nil

# Audits (specific to packages reported in this report)

No ER involvement in audit activity including Independent Environmental Audits.

# **Looking Forward – Core Focus Areas and ER Closing Comments**

#### **Core Focus Areas**

- Detention tank works (Miller St) during standard construction hours and proposed OOHW (late Jan 2024)
- OOHWs extended to Jan-March 2024 with reduced scope of fit out and services only:
- Victoria Cross South site Ongoing OOHW #17
- Continue to review/monitor OOHWs planned/approved and promote the inclusion of noise mitigation wherever practicable.
- Continue to review/monitor complaint numbers, any associated NCs and issues.

#### **ER Closing Notes/Comments:**

- Two complaints received during the reporting period, one project related.
- Project continues to be responsive to queries/comments raised relating to any complaints, document reviews/discussions (as applicable) during the reporting period.

#### 9. ISD - Martin Place

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 7400 (C2S)	Martin Place ISD (MP-ISD) Macquarie Bank/Lend Lease	No EPL	Michael Woolley

## **Key Construction Activities During the Period**

## Martin Place South (MPS)

- Ongoing installation of the building façade near complete
- Other general construction activities including fit out of the lower floors of the building
- Ongoing use of temporary pedestrian crossing of Martin Place between Elizabeth and Castlereagh Streets under B Class Hoarding. Preparation for moving the crossing to the completed works area.
- General OOHWs
- Concrete pumping and deliveries from Castlereagh Street
- Works in the public areas of Martin Place

## Martin Place North (MPN)

- Various building work activities comprising various fit out and other activities
- Various works including fit out within the SSD approved project
- Commissioning of various escalators
- Fit out of the open atrium connecting the station levels to the tower

#### **Station Caverns and Adits**

- Fit out activities including installation/commissioning of panelling, services, escalators and fire safety systems
- Line Wide works in the station caverns, including ongoing testing of trains
- Installation of ticketing gates
- Fit out of access the Martin Place station on the ESR ongoing
- Station platform fit out essentially complete

# **Key Construction/Activities Look Ahead**

- Activities as described above ongoing
- Works to clean out areas of the Martin Place underground areas east of Castlereagh Street utilising the stairs on Martin Place adjacent the MLC shopping centre – now planned for January 2024

# **ER Inspections**

No formal ER inspections were conducted during the reporting period.

Site activities continue to be focussed on fit out and commissioning and are repetitive in nature. Many of the SSI areas are near complete such as the station platforms.

The next planned ER Inspection is 10 January 2024.

# Photos – No photos available due to no site ER inspection undertaken.

# **Endorsed Document/s**

- OOHW 92: Utilities Works (Rev 6)
- OOHW 93: OOH Deliveries (Rev 5)
- OOHW 94: Hoarding Modifications MPN (Rev 11)
- OOHW 102: MPS Hoarding Modifications (Rev 1)
- OOHW 103: Stormwater Connection works (Rev 3)
- OOHW 104 MLC Survey (Rev 2)

All of the documents were extensions of time for existing OOHWs applications.



# **Complaints / Incidents / Non-compliance**

No complaints were reported to have been received by the project during December.

No non-compliances were reported to or observed by the ER during this reporting period for the Martin Place site. There were no incidents reported to the ER under conditions A41 to A44 of SSI 7400 for Martin Place.

# Audits (specific to packages reported in this report)

No ER involvement in audit activity including Independent Environmental Audits.

# **Looking Forward – Core Focus Areas and ER Closing Comments**

Nil

# 10. Barangaroo Station (BESIX Watpac)

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 7400	Barangaroo Station (BESIX	No EPL	Jo Heltborg
(C2S)	Watpac)		

### **Key Construction Activities During the Period**

## Civil:

## Zone 1 (Main Site):

- Stockpiling
- Water Treatment Plant (WTP) operation
- Public domain works and landscaping ongoing; commencement of amphitheatre and heritage interpretation; Planning for bollard installation.

#### Zone 2:

Street D almost complete.

#### Zone 3:

Retaining wall construction, installation of tree cells for future landscaping.

#### Zone 4 (Hickson Road wall):

 Hickson Road new alignment in place along length of Zone 4 post traffic switch; Installation of architectural elements (FRP) to the ventilation pods ongoing.

## Zone 5 (The Cutaway):

Landscaping and sandstone block replacement ongoing.

## Zone 6 (Hickson Road, under bridge):

Western side of Hickson Road demolished and one lane open on the eastern side of the road under the bridge; Hickson Road wall vibration monitoring.

#### **Station Box:**

- Substantial completion achieved.
- Defects, interface works and train testing ongoing.

## **Key Construction Activities Look Ahead**

- Reinstatement of Hickson Road
- Condensed water main testing & commissioning; Plume dispersion monitoring by Stantec after handover to MTR (operator) subject to Minor Works Approval (TBC)
- Hickson Road Wall mesh removal and remediation
- Landscaping and sandstone block replacement in Zone 5
- Reinstatement of pedestrian access through Zone 5
- Installation of architectural elements (FRP) to the ventilation pods.

## **ER Inspections**

There was one inspection conducted by the ER in December 2023 (14/12/23). Issues raised and discussed were as follows:

- Predicted noise and vibration impacts from HV works involving rock hammering along Hickson Road,
   Zone 6
- Discussion of incident involving discharge of sediment to Nawi Cove via unsealed stormwater infrastructure in open pit
- Landscaping plan and construction of Aqualand retaining wall
- Approach to the management of liquid waste / sludge generated from the former temporary WTP (TWTP).

# **Photos**



Remaining stockpiles in use for backfill, and hardstand wet, reducing dust potential.



Ongoing roadworks, Hickson Road North.



Hickson Road new alignment.



Ventilation pod design implementation ongoing.



Temporary pedestrian crossing in place outside 25 Dalgety Road.



Hickson Road wall mesh removal yet to be complete.



Demolition of kerb, gutter and road under heritage bridges, Hickson Road North.



Landscaping ongoing near the Cutaway.



WTP operation ongoing.



Landscaping and public domain works ongoing.

# **Endorsed Document/s**

- OOHWA-029 Pipe Sterilisation, 5/12/2023
- OOHWA-030\_Gas Works\_R00, 21/12/2023



# Non-compliance/ Incidents or Repeat Complaints

There were no incidents for Barangaroo Station reported to the ER under condition A41 of SSI 7400 for the period.

There were no Class 3 environmental incidents reported to the ER for Barangaroo Station for the period.

There were no non-compliances (NCs) reported to the ER for Barangaroo Station for the period.

The ER is not aware of any complaints received in December 2023 related to BESIX Watpac works.

#### Audits

HBI

No ER involvement in audit activity including Independent Environmental Audits.

# **Summary of Environmental Performance**

The following key points were discussed during the period:

- The close-out of actions remaining open.
- The completion of BR Construction Monitoring Reporting on time for compliant submission to DPE.
- Verification of compliance with CoA E67 and implications of the station box remaining un-tanked post construction completion. Verification of groundwater quality and air quality within the station box for vapour intrusion potential under investigation.

# 11. Sydenham to Bankstown Sydney Metro Corridor (SMC) and Bankstown Early Works (BEW) and Additional Corridor (BAC)

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 8256 (S2B)	Southwest Metro Corridor (SMC)	#21147	Jo Heltborg

## **Key Construction Activities - During the Period**

- Security fence installation Wiley Park to Punchbowl, including ongoing tree impact assessment, pruning, removal and ecologist supervision. Some sections adjacent to Threatened Ecological Communities (TECs) and threatened species, e.g. Punchbowl
- JHLOR Stations scope including bracket/beam installation (clamping type) for CCTV, e.g. Hurlstone Park and Campsie
- Planning for interstate transfer of hazardous Quenos pipe to QLD for disposal
- Operation of site office caravans at MSBs at Marrickville, Campsie, Belmore, Lakemba, Wiley Park & Punchbowl
- Mobilisation of caravan office to Dulwich Hill MSB
- Delivery and proposed use of generators for station shutdown at Campsie, Belmore, Dulwich Hill, Marrickville, and Hurlstone Park MSBs
- Planning for Xmas Possession (27/12/23-26/1/24): Scope predominantly day works, with track rectification planned out of hours (OOH) for the first 2.5 weeks from Sydenham to Bankstown.
- Canterbury Compound: Site offices and amenities, fuel and gas storage
- Belmore Triangle, Redman Parade: Wastewater storage; materials storage / stockpiling
- North Terrace Compound, Bankstown: Site offices and amenities, fuel and gas storage
- Bankstown Station: Retaining wall installation at Bankstown Station to facilitate future northern platform [under Southwest Metro 1 (SWM1) and SWM2 packages]

### **Key Construction Activities Look Ahead**

Xmas Possession (27/12/23-26/1/24)

#### **ER Inspections**

There was one ER inspection conducted in December 2023, 20/12/2023. Issues discussed and actions raised included:

- The stabilisation of batters and application and maintenance of ERSED controls at sites in Belmore and Punchbowl, and the stabilisation of a site access on South Parade, Punchbowl.
- Materials remained stored inside the unapproved proposed Minor Ancillary Facility (MAF) in the Belmore Triangle. A Non-compliance was raised for this activity on 28/9/2023.

## **Photos**





Improvements required to erosion and sedimentation issues identified on Redman Parade, Belmore.





Slurry and materials storage, Belmore Triangle.





Materials remained stored inside the unapproved Minor Ancillary Facility (MAF), Belmore Triangle.



Site access stabilisation required, Punchbowl Gate PB6.



Tree pruning underway in Punchbowl, protection measures for TEC and threatened species discussed.





Review of the Erosion and Sediment Control Plan required for Bankstown Station compound to reduce risk of dirty water runoff.

# **Endorsed Document/s**

Nil

## **Non-compliance/Incidents or Repeat Complaints**

Sydney Metro has been providing summaries of complaints to the Department of Planning and Environment (DPE) daily and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow-up actions often defined in revised reports. Key or repeat items of note are discussed below for SMC.

There were no non-compliances reported to the ER during the period.

There were no incidents reported to the ER under Condition A36 of SSI 8256.

There was one Class 3 environmental incident reported to the ER during the period:

• Tree damage, Bankstown 31/12/2023): Damage to overhanging Tree 1672 branches. While reversing a Vac truck came into contact with two of the branches of a significant fig tree at Bankstown. Branches got hooked and when truck moved the branches snapped. Toolbox with onsite management completed on 31/12/23, including a discussion of root causes and future mitigation to prevent recurrence, including spotter required, and arborist to trim prune branches (as already previously approved in the Tree Report).

The ER is aware of three complaints received in December 2023 related to the SMC works (Xmas Possession):

- Complaint ID 5284 (Received 28/12/2023, Reported 8/1/2024): Resident of Charles Street Canterbury seeking a respite offer for construction noise (related to overhead wiring) during standard hours of construction. The resident has received a respite offer for works (tamping) being conducted OOH. JHLOR CRM attended site to inspect construction activities and found nothing of concern.
- Complaint ID 5288 (Received 31/12/2023, Reported 8/1/2024): Resident adjacent to rail corridor at Dulwich Hill complained about ongoing noise in the rail corridor and asked whether noise was within allowable limits. A review found the noise levels were within predicted limits and additional mitigation had been applied as required.
- Complaint ID 5285 (Received 31/12/2023, Reported 8/1/2024): Resident adjacent to Hurlstone Park Station complained of plant behind their residence and asked why they were not offered alternative accommodation for the night, considering their neighbour had been temporarily relocated. The issue was closed after review of site hive data and additional mitigation applied.

## **Audits**

No ER involvement in audit activity including Independent Environmental Audits.

## **Summary of Environmental Performance**

Environmental risks are consistent with out of hours works during possessions and maintaining compliance with the Tree Report process during security fence installation. The ongoing Christmas Possession is a focus for the SMC Team.

# **Looking Forward – Core Focus Areas**

- Management of ERSED controls generally.
- Management of noise during OOH Work ongoing during possessions.
- Management of tree impacts during construction of security fencing along the alignment, and maintenance of the buffer zone.
- Defining new scope for new packaged awarded and ensuring CEMP and Sub-plans remain updated to document associated risks.

# 12. Marrickville, Canterbury and Lakemba Station Upgrades (MCL) (HSEJV)

Project	Contract Package	EPL	Environmental Representative/s
Approval			
SSI 8256	Marrickville, Canterbury and	No EPL	Brett McLennan
(S2B)	Lakemba Station Upgrades		
	(MCL) (HSEJV)		

## **Key Construction Activities During the Period**

Package 4 (MCL) – HCSJV handed the Principal Contractor (PC) back to Sydney Metro on 13 December 2023

## **Key Construction Activities Look Ahead**

Nil

# **ER Inspections**

Nil

#### **Photos**

NA

# **Endorsed Document/s**

Ni

# **Non-Compliance/Incidents or Repeat Complaints**

Sydney Metro has been providing daily summaries of complaints to the Department of Planning and Environment (DPE) and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow-up actions often defined in revised reports.

The ER is not aware of any minor incidents or NCRs and has no complaints related to Sydney Metro activities or HSEJV. No incidents were reported to the ER under condition A36 of SSI 8256.

## **Audits**

No ER involvement was requested in audit activity including Independent Environmental Audits.

# **ER Closing Comments and Looking Forward – Core Focus Areas**

 This is the final ER report for Package 3 (MCL) HSEJV. Sydney Metro has passed PC onto JHLOR for construction areas.

# 13. Hurlstone Park, Belmore, and Wiley Park Station Upgrades (HBW) and Dulwich Hill Campsie and Punchbowl Station Upgrades (DCP) (Downer)

Project Approval	Contract Package	EPL	Environmental Representative/s
SSI 8256 (S2B)	Hurlstone Park, Belmore, and Wiley Park Station Upgrades (HBW) (Downer) Dulwich Hill Campsie and Punchbowl Station Upgrades (DCP) (Downer)	No EPL	Brett McLennan

## **Key Construction Activities During the Period**

Shutdown WE26-Wk30 (Christmas to Australia Day) commenced.

#### **Hurlstone Park**

- High-Level Containment at the concourse continued
- Rectification works ongoing
- Metro Services Building (MSB) –fit-out works continued
- MSB ramp 95% completed, Permanent gates to be installed
- MSB landscaping works are 99% completed
- MSB planter box installation is ongoing
- MSB Stabilise low flow drain Shotcrete completed on batter; remainder to be landscaped
- MSB and corridor security fencing commenced

#### Belmore

- Rectification works ongoing
- Gas detectors installed

#### Wiley Park

Rectification works ongoing

## **Dulwich Hill:**

- MSB fit-out works Services Containment, Partitions and Linings, mechanical unit install electrical works ongoing
- Electrical works on the platform ongoing
- Rectification works ongoing
- Asbestos removed from platform building
- Clock brackets installed on the footbridge

#### Campsie:

- Station room aircon, bike room and shop 3 painting ongoing
- Defect rectification at the MSB, platform and concourse areas ongoing

#### Punchbowl:

- Rectification works ongoing
- Gas detectors installed

## **Key Construction Activities Look Ahead**

#### **All Stations**

- Shutdown WE26-Wk30 (Christmas to Australia Day)
- Principal Contactor (PC) handover to holding contractor as the sites are completed
- Defect repairs

#### **Dulwich Hill**

- MSB asphalting work
- MSB access stair balustrade installation
- Footbridge Equipment Cabinet & Lift Cladding
- Footbridge downpipes

#### **Hurlstone Park**

- MSB fit-out
- MSB planter boxes
- MSB permanent gates
- MSB and cess fencing

# Wiley Park

- Locking system to MSB gate
- Swale rock lining
- Campsie
- Final painting of existing and new buildings, structures, rooms and shops
- Concourse Internal building fit-out of shops
- Potential for HV pole installation on Beamish St Bridge (OOHW)

### **ER Inspections**

No ER inspections were for HBW and DCP during December due to low-risk activities. The next ER inspection is during the January 2024 shutdown.

# Photos

NA

# **Endorsed Document/s**

OOHWA Closedown WE26-WE30

# **Non-Compliance/Incidents or Repeat Complaints**

Sydney Metro has been providing daily summaries of complaints to the Department of Planning and Environment (DPE) and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow-up actions often defined in revised reports. Key or repeat items of note are discussed below for DCP and HBW.

The ER is aware of no new non-compliances for the month and no complaints relating to DCP and HBW works. There were no incidents reported to the ER under condition A36 of SSI 8256.

# Audits

No ER involvement was requested in audit activity including Independent Environmental Audits.

# **ER Closing Comments and Looking Forward – Core Focus Areas**

Site inspection frequency is based on risk-based surveillance. Due to the low risk of upcoming work, the next ER inspection will be in January 2024 during possession works. Final inspections for Hurlstone Park, Campsie and Dulwich Hill are pending the completion of moderate-risk work.

#### Looking forward:

- Continued implementation checks for CEMP and sub plans.
- PC handover to holding contractors.

# 14. Sydney Metro Retained Obligations (SM)

Project Approval		Contract Package	EPL	Environmental Representative/s	
SSI 7400 (C2S) SSI 8256 (S2B)		Sydney Metro Retained Obligations (SM) /Other	Not applicable	Jo Robertson	
Key Construction Activities					
SM	Environmental investigation works at the Chatswood Dive compound (being undertaken by SM as Low Impact Minor Works).  Procurement activities for Southwest Metro are underway.				
ER Inspections					
SM	• Nil				
Endorsed Document/s					
SM	■ Nil				

# **Non-compliance/ Incidents or Repeat Complaints**

Sydney Metro has been providing summaries of complaints to DPE daily, weekly and monthly and a summary to the ER. Responses to each complaint have been noted in each complaint report, with follow up actions often defined in revised reports. Key or repeat items of note are discussed below for the respective projects.

There were no incidents raised by the ER against Sydney Metro for the period. There were no non-compliances reported to the ER against Sydney Metro during the reporting period.

compliances reported to the ER against Sydney Metro during the reporting period.			
Audits			
SM	No further Independent Audits remain to be undertaken for remainder of calendar year.		
Looking Forward – Core Focus Areas			
SM	■ Procurement for SWM3 - Conversion and Station Works and SWM4 - Corridor and Bridge		
	Protection Works currently underway.		
	High speed train testing continuing		
	<ul> <li>SM Retained Obligations CTR Q1- Q2 2023</li> </ul>		
	<ul> <li>This monthly DPE report will continue to be streamlined as work packages for CSW</li> </ul>		
	complete or are of very low risk.		

#### 15. Statement of Limitations

Healthy Buildings International (HBI) has prepared this report in accordance with the requirements of Condition A24(I) of the Sydney Metro Conditions of Approval (CSSI 15\_7400) and Condition A26(j) of the Sydney Metro Conditions of Approval (CSSI 17\_8256). The report is for the sole purposes of Department of Planning, Housing and Infrastructure (DPHI) and Sydney Metro. It has been prepared based on generally accepted practices and standards at the time it was prepared. No other warranty, expressed or implied, is made as to the professional advice included in this Report. This report did not assess any aspects relating to safety.

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