



Property condition surveys

Sydney Metro –Western Sydney Airport is the new metro railway line which will service Greater Western Sydney and the new Western Sydney International (Nancy-Bird Walton) Airport.

The railway will service the new airport and airport business park, the Western Sydney Aerotropolis, Luddenham, Orchard Hills and St Marys – here customers can connect to the existing Sydney Trains suburban T1 Western Line.

CPB Contractors Ghella (CPBG) has been contracted to design and build the twin 9.8-kilometre tunnels in two sections and excavate five new stations, two dive structures and two services facilities. Initial construction activities will start in mid-2022 and continue throughout 2024.

What is a property condition survey?

A pre-construction property condition survey is an inspection of a building or other structure, both inside and outside, to assess its general condition and document any existing defects. This survey is done before construction or tunnelling works are carried out near your home or business.

A post-construction property condition survey is a follow-up inspection once works are completed to determine if there are any changes. These surveys can offer peace of mind to owners during construction works.

What does the property condition survey involve?

A qualified structural engineer oversees the entire property condition survey and reporting process. Experienced inspectors carry out the surveys taking photographs and briefly describing the current condition of your property. If they see any evidence of damage, such as cracking, they record details on a building sketch and in a report.

No attempt will be made to move anything in your home, including personal possessions or furniture, without your permission.

If you choose to have a post-construction survey done, the inspector will photograph the same areas in your home or business that were covered in the pre-construction survey. They will record any changes and prepare a post-construction report.

You will receive an electronic copy of the report for your records, after a survey is done on your property. You can also ask for a paper copy of the report.

Am I eligible for a property condition survey?

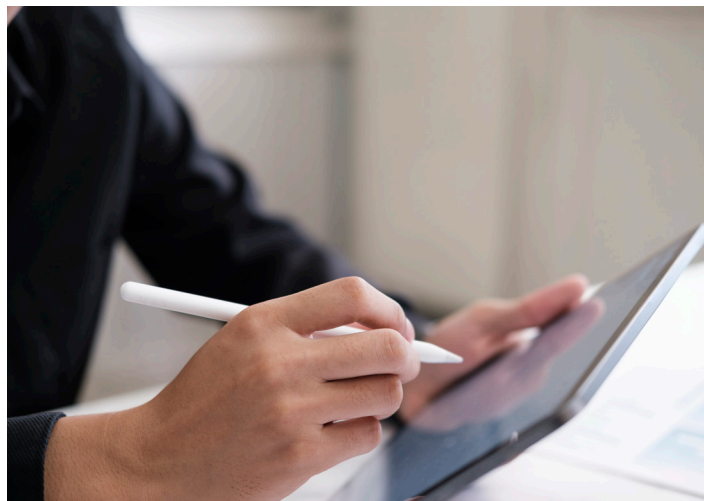
Properties with structures that are located within a 50-metre radius of the worksites or 30 metres from the outer edge of the two tunnels will be eligible for a pre-construction property condition survey.

If you live in a multi-storey building, only the lower levels from first floor and below will be eligible for a survey. If you are an owner or manager of these properties you will receive a letter of offer so that a survey can be done before tunnelling work starts.

When works are completed you will also be able to have a post-construction property condition survey. You will not need to pay for these surveys.

How long does the survey take?

A pre-construction inspection usually takes between two and four hours to complete, depending on the size and condition of your property. A post-construction survey lasts about two hours. You will receive details on how to arrange a survey at a time that suits.



Will the survey report be kept confidential?

The survey reports will be the property of CPB Contractors Ghella (CPBG) and kept confidential. However, if you make a claim, we will need to give the reports to assessors as part of the investigation process.

What if I do not agree with the survey?

If you feel the survey report does not accurately describe the condition of your property, you can call the survey company or the Sydney Metro-Western Sydney Airport project on **1800 717 703** to discuss your concerns.

Who do I contact if my property is damaged?

If you think your property has been damaged by construction activities on the Sydney Metro-Western Sydney Airport project, or you need more information, you can call us on **1800 717 703**.

Have your say

If you have any questions or would like more information please contact our project team:

1800 717 703 Community information line open 24 hours

sydneymetrowsa@transport.nsw.gov.au

Sydney Metro – Western Sydney Airport
PO Box K659, Haymarket NSW 1240



Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 717 703**.