OFFICIAL

Metro Body of Knowledge (MBoK)

(Uncontrolled when printed)



Mental and Physical Demands of Work			Work Scheduling and Planning			Long hours of work across a roster cycle			
	Do jobs involve repetitive or monotonous work?		Changes to rosters				Does one shift involve more than 12 hours in a day, including call-or	uts?	
	Is the	Is the work physically demanding? Is there time pressure due to a heavy workload?		Do wo	workers get sufficient notice of roster changes?		Do hours of active work exceed 48 hours in any seven days, or 624 hours over three months (13 weeks)?	ļ	
	Is the			Is fatigue management taken into account in roster changes?					
	Is wo	ork fast paced?	Shift start / finish times				Are there irregular and unplanned schedules?		
	Is wo	ork intensive		□ Do any shifts start or finish between 10 pm and 6 am?					
	Can workers vary work pace or work tasks as desired?		☐ Are split shifts required or offered?				Is the working day or working week extended beyond 12 hours in a single day, 48 hours in 7 days, or 624 hours over a 3-month (13 week) period		
	Have out?	e workers been consulted regarding work tasks and how to carry them		Are co	omplex, difficult or strenuous tasks required at the start or end of such ?		as a result of call outs?		
	Is high vigilance and / or concentration required?			Night shifts			Long hours because of on-call duties		
	Are there different demands that can be difficult to combine?			☐ Is more than 8 hours work required on night shift?			Are there irregular and unplanned schedules as a result of call outs?	?	
	Are complex, difficult or strenuous tasks required at the end of shifts or shift cycles?		☐ More than five consecutive 8 hour night shifts worked?				Is the working day or working week extended beyond 12 hours in a single day, 48 hours in 7 days, or 624 hours over a 3-month (13 week) period		
			☐ More than four consecutive 10 hour night shifts worked?				as a result of call outs?	over a 3-month (13 week) period	
Adverse Working Conditions			☐ More than three consecutive 12 hour night shifts worked?			Individual and Non-Work Factors			
	Are workers exposure to:		☐ Are tasks requiring sustained physical or mental effort undertaken on night shift?			To what extent is there evidence of:			
				shift?					
		Noise?			omplex physical or mental tasks undertaken on night shift?		☐ Family commitments?		
П		Noise? Heat?		Are co			□ Family commitments? □ Insufficient quality sleep?		
				Are co	omplex physical or mental tasks undertaken on night shift?		,		
		Heat?	- 🗆	Are co	omplex physical or mental tasks undertaken on night shift? here at least two consecutive night time sleep opportunities (48 hours)		☐ Insufficient quality sleep?		
		Heat? Cold?	- 🗆	Are co	omplex physical or mental tasks undertaken on night shift? nere at least two consecutive night time sleep opportunities (48 hours) 7 days?		☐ Insufficient quality sleep? ☐ Sleeping disorders?		
Stres		Heat? Cold? Dust?	- 🗆	Are co	omplex physical or mental tasks undertaken on night shift? here at least two consecutive night time sleep opportunities (48 hours) 7 days? s between or within work shifts		□ Insufficient quality sleep? □ Sleeping disorders? □ Psychological issues?		
		Heat? Cold? Dust?	Short	Are the every	omplex physical or mental tasks undertaken on night shift? here at least two consecutive night time sleep opportunities (48 hours) 7 days? s between or within work shifts re enough time between work shifts to allow for adequate sleep?		□ Insufficient quality sleep? □ Sleeping disorders? □ Psychological issues? □ Alcohol and drug use?		
Stres	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Heat? Cold? Dust? Hazardous substances?	- 🗆	Are the every	omplex physical or mental tasks undertaken on night shift? There at least two consecutive night time sleep opportunities (48 hours) advays? Solution between or within work shifts There enough time between work shifts to allow for adequate sleep? Enough time in breaks for at least at least 6 hours in 24 hours; AND		□ Insufficient quality sleep? □ Sleeping disorders? □ Psychological issues? □ Alcohol and drug use? □ Second job / non-paid work?		
Stres	Do jo	Heat? Cold? Dust? Hazardous substances? obs involve high demand, but low control?	Short	Are the every	omplex physical or mental tasks undertaken on night shift? There at least two consecutive night time sleep opportunities (48 hours) advays? Solution between or within work shifts There enough time between work shifts to allow for adequate sleep? Enough time in breaks for at least at least 6 hours in 24 hours; AND	Exce	□ Insufficient quality sleep? □ Sleeping disorders? □ Psychological issues? □ Alcohol and drug use? □ Second job / non-paid work?	nuale?	