

**SYDNEY METRO WATERLOO STATION COMMUNITY OPEN DAY**  
**TERMS & CONDITIONS**

**Eligibility**

1. Sydney Metro is offering community members, stakeholders and others invited by Sydney Metro (**'Visitors'**) an opportunity to attend Sydney Metro's Community Open Day at Waterloo Station (**'Open Day'**). The Open Day will be held on Sunday 29 October 2023 (**'the Event'**).
2. Visitors will have the opportunity to book tickets to attend the Open Day during a timeslot specified by Sydney Metro.
3. Visitors may nominate three (3) additional people (**'Guest/s'**) per visitor to attend the Open Day.
4. By booking tickets and taking part in the Event, Visitors and Guest/s agree to these terms and conditions.
5. Access to the Open Day is limited to registered Visitors and Guest/s. Visitors and Guests may be asked to provide photo identification prior to entry to the Open Day.
6. Tickets to the Open Day are non-transferable.
7. Visitors and Guests must not sell, trade or exchange their ticket to the Open Day or otherwise advertise or use the Sydney Metro name or logo in respect of the Open Day other than in accordance with these terms and conditions.
8. Visitors must supervise any Guest/s under 18 years old.
9. Guest/s of Visitors may not attend without the nominator Visitor being present. Visitors must ensure that Guest/s remain with the registered visitor nominator throughout the Open Day.

**Requirements for attendance of the Open Day**

10. All Visitors must be free of drugs and alcohol. Sydney Metro and its contractor (Contractor) have a zero-tolerance drugs and alcohol policy on site and random tests may be conducted. Any individuals suspected of being under the influence of drugs or alcohol will be denied entry to the Event, at Sydney Metro's or the Contractor's discretion).
11. Each Visitor acknowledges and agrees:
  - a) The Event will be held at a live construction site that is not yet open to the public.
  - b) Entry to the Event is subject to the control of Sydney Metro and the Contractor. Entry to the Event may be limited, restricted, or denied at Sydney Metro's or the Contractor's absolute discretion.
12. Sydney Metro reserves the right to change the date or time of the Open Day, or to cancel the Open Day in its absolute discretion. Should this occur, Sydney Metro will make reasonable attempts to notify Visitors who have booked tickets. It is the responsibility of the nominating Visitor to notify any Guest/s of any cancellation or change to the date and time of the Open Day.
13. Sydney Metro is not liable to any person (including Visitors and Guests) for any loss, damage, personal injury or death suffered or sustained in connection with attendance of the Open Day, or any act or omission (whether negligent or not) of Sydney Metro or any person associated with Sydney Metro. Each Visitor waives all

rights to make a claim against Sydney Metro or any person associated with Sydney Metro, for any loss, cost, damage, expense, or for any other matter arising out of or in connection with the Open Day.

14. Visitors are responsible for their own transport to and from the Open Day. There will be no car parking available at the Event.
15. Sydney Metro recommends Visitors arrive 10 minutes prior to their allocated timeslot. Any Visitor that arrives after their allocated timeslot will be denied entry to the Event.
16. Each Visitor agrees to follow the safety advice provided by Sydney Metro and the Contractor on the day of the Open Day. Sydney Metro and the Contractor reserve the right to exclude any Visitor from the Open Day who does not comply with its safety requirements or who, in Sydney Metro's or the Contractor's discretion, should not be permitted onto the construction site for any other reason.
17. Visitors must wear appropriate footwear to the Open Day (no bare feet). Visitors who do not wear appropriate footwear will be denied entry to the Event at Sydney Metro's or the Contractor's discretion.
18. Visitors must at all times comply with the directions of Sydney Metro, the Contractor, or a representative of Sydney Metro or the Contractor when attending and participating in the Open Day. Visitors must stay within the designated areas identified as part of the Open Day. Any failure by a Visitor to comply with the directions of Sydney Metro, the Contractor, or a representative will result in that Visitor being immediately removed from the Open Day or denied entry to the Open Day.
19. Visitors must not interfere with any equipment attached to, or forming part of, the construction site or block or interfere with the operation of the train doors at the construction site. Visitors must not destroy or damage any part of the construction site.
20. Visitors must not consume food inside the station entrance way, concourse or platforms. The Contractor will provide and indicate designated areas on the Site where consumption of food and drink will be allowed.
21. The construction site is a smoke-free environment, and no smoking is permitted by Visitors on site on the Open Day.
22. It is a condition of entry to the Open Day that Visitors must present all bags for inspection upon entry to the Event. Visitors must not bring large bags (maximum 34cm (h) x 23cm (w) x 16cm (d)) to the Open Day that may cause an obstruction in a confined space. Sydney Metro reserves the right to refuse access to any Visitor whose bag/s or personal belongings may cause an obstruction in a confined space.
23. Visitors may not be permitted to bring certain personal belongings to the Open Day if deemed unsuitable by Sydney Metro, the Contractor, or a representative of Sydney Metro or the Contractor this includes (but is not limited to) dangerous goods, such as prohibited weapons, flammable liquids and gases, etc.... Sydney Metro takes no responsibility for lost, stolen or damaged personal items.
24. Each Visitor that attends the Open Day gives Sydney Metro and/or Transport for NSW ('**TfNSW**') consent to film and take photos of the Visitor ('**the footage**') and to publish and distribute the footage (in whole or in part, and whether or not the Visitor is clearly identifiable in the footage) along with his/her name on Sydney Metro's and TfNSW's websites and social media accounts, on television, in print and electronic mainstream media, and in any other promotional materials, without any further reference or payment or other compensation to that Visitor.

25. Sydney Metro will deal with any personal information that is collected from Visitors as part of registration for, and attendance of, the Event (**'Personal Information'**) in accordance with the Information Protection Principles under the *Privacy and Personal Information Protection Act 1998 (NSW)* and Sydney Metro's [privacy policy](#), other than the matters agreed in clause 25 above.

26. Personal Information will be:

- a) retained by Sydney Metro for the purposes of conducting the Open Day;
- b) shared with relevant business units within Sydney Metro for purposes related to the Open Day; and
- c) shared with third parties comprising sponsors and suppliers for promotional, marketing and publicity purposes, including, but not limited to, sending electronic messages to, or telephoning, the Visitor,

but will not otherwise be released to third parties (subject to the provisions of the *Government Information (Public Access) Act 2009 (NSW)* and any other lawful reason for disclosure).

27. Visitors who do not wish to provide Personal Information to Sydney Metro will not be able to attend the Open Day.

By taking part in the Open Day, each Visitor accepts these terms and conditions.