Sydney Metro is a new world-class railway for Sydney. The $8.3 billion Sydney Metro Northwest is the first stage of Sydney Metro – Australia’s biggest public transport project.

Services start in the north west in the middle of 2019 on Australia’s first fully-automated railway, with 13 metro stations and 4000 new commuter car parking spaces. A new generation of metro trains will run every four minutes in the peak in each direction. Customers won’t need a timetable, they’ll just turn up and go.

Sydney’s fast, safe and reliable metro trains are fully-air conditioned with new customer benefits like multi-purpose spaces for luggage and parents with prams, as well as wheelchair spaces and priority seating in each carriage.

As part of preparations for the new service, Sydney Metro will upgrade transport interchanges at Epping, North Ryde, Macquarie Park, Macquarie University and Chatswood stations to help improve safety and make public transport more accessible.

Interchange improvements

At Chatswood a range of interchange improvements for public transport customers will be implemented. Sydney Metro will upgrade nine bus stops with new seats, tactile ground surface indicators and allocated spaces for wheelchairs. Real time passenger information displays will also be installed at some bus stops. Pavement markings and signage will be upgraded. (See map overleaf).

Works will commence on the evening of Monday 1 April, 2019 and take around two weeks to complete, weather and site conditions permitting.

Works will involve:

- Some noisy activities including concrete cutting and excavation, and the use of trucks and machines with non-tonal reversing alarms or ‘quackers’. Noisier tasks will be carried out before midnight and as early as possible, wherever possible
- Temporary pedestrian changes
- Installing new seats, signs and passenger information displays
- Construction of a new kerb ramp at Endeavour St
- Pavement marking and other minor works.

Hours of work

Due to high daytime traffic and pedestrian volumes and the need to ensure pedestrian safety, these works will need to be completed outside of standard construction hours and will occur Monday to Friday, between 9pm and 5am.

What to expect

- Traffic control, pedestrian management and directional signage will be in place for the safety of workers and the community
- Buses will continue to operate from or near the existing bus stops. Staff will assist bus customers
- Access to buildings and driveways will be maintained at all times.

Thank you for your cooperation while we complete these essential works.
Interchange improvements

Contact us

If you have questions about this work, please contact our delivery partner, DM Roads, on 1800 332 660 or via nsw_projects@dmroads.com.au.

For more information on Sydney Metro, enquiries or complaints please contact us at:

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If you need an interpreter, call TIS National on 131 450 and ask them to call 1800 171 386