

24 November 2017

SYDNEY METRO NORTHWEST – OPERATIONS, TRAINS AND SYSTEMS **Balmoral Road to Windsor Road - Viaduct and corridor construction** **update including out-of-hours work – December**

The \$8.3 billion Sydney Metro Northwest is the first stage of Sydney Metro – Australia's biggest public transport project. The Northwest Rapid Transit Consortium (NRT) is delivering eight new railway stations, 23km of new track, 4,000 commuter parking spaces and Sydney's new generation of safe, reliable and fully automated metro trains. NRT will deliver this critical infrastructure and operate and maintain it for 15 years.

Work is continuing on the Sydney Metro Northwest viaduct and corridor between Balmoral Road to Windsor Road. Key activities in the coming months include ongoing track laying and overhead wiring installation on the viaduct along with preparation work for the shared path from Samantha Riley Drive to Windsor Road.

Activities during December will include:

- Delivery of materials and equipment to site, including out-of-hours deliveries for oversized materials
- Heavy machinery including excavators and haulage trucks entering and exiting site from Balmoral Road, Memorial Avenue and Samantha Riley Drive
- Earthworks and removal of surplus material
- Lifting operations
- Welding and grinding works
- Track laying including concrete works and rail pulling
- Overhead wire structures installation
- Installation of noise panels
- Survey work within the site area
- Grass cutting and clearing of vegetation within the site
- Pedestrian and traffic diversions as required in line with road occupancy approvals

What to expect

- Construction noise including welding and metal scraping against metal during rail pulling
- Trucks and other vehicles entering and exiting site from Balmoral Road, Memorial Avenue and Samantha Riley Drive
- Concrete trucks pumping concrete to the viaduct
- Delivery of materials and equipment to site, including out-of-hours deliveries for oversized materials
- Clearing of vegetation in line with environmental approvals

We will manage the impacts of these works by undertaking the following:

- Implement traffic and pedestrian control measures where required
- Wetting down areas and use of water carts to manage dust as required
- Notify neighbouring residents of any out-of-hours work and/or deliveries of equipment
- Position lights to face away from neighbouring properties
- Use of measures to minimise the impacts of noise such as non-tonal reversing beepers
- Respite periods for high noise activities

Works will generally be carried out between **7am and 6pm, Monday to Friday and 8am and 1pm on Saturday**. Low impact activities including: general finishing works, levelling wet concrete, application of grout on tracks, refuelling of machinery and managing environmental controls have been approved to occur outside of these hours.

The majority of activities at our sites will stop from **Saturday 23 December 2017 to Wednesday 3 January 2018** inclusive. Security will remain on site, regular environmental inspections will take place and some deliveries may also occur.

To make a complaint, register for email updates or for more information phone **1800 019 989** (operating 24 hours a day, 7 days a week), email us at trains@metronorthwest.com.au, or visit www.sydneymetro.info.

Thank you for your patience and cooperation while we carry out this important work.

ABOUT THE PROJECT

- The Sydney Metro Northwest will be delivered as part of Sydney's Rail Future – a customer-focused plan to modernise our trains. Over the coming decades, an extra 200,000 people will move into the region, taking its population above 600,000.
- New automated single deck trains will deliver a fast, safe and reliable service.
- There will be no need for a timetable – customers will just turn up and go, with a train every four minutes in the peak.
- The project includes 15km of tunnels between Bella Vista and Epping, a 4km skytrain viaduct section and the conversion of the existing Epping to Chatswood rail link to the new metro system.

ABOUT THE OPERATIONS, TRAINS AND SYSTEMS WORKS

- Northwest Rapid Transit (NRT) is delivering eight new railway stations, 4,000 commuter parking spaces and Sydney's new generation of metro trains and will operate and maintain the Sydney Metro Northwest
- The works will include:
 - Building eight new railway stations and 4,000 commuter car parking spaces
 - Delivering Sydney's new generation of metro trains
 - Building and operating the stabling and maintenance facility
 - Installing 23 kms of new track and rail systems
 - Converting the existing 13 km Epping and Chatswood line to metro status
 - The operation and maintenance of the Sydney Metro Northwest

Translating and Interpreting Services

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to call the Sydney Metro Northwest information line on **1800 019 989**.

Korean

통역사가 필요하시면 통번역 서비스 (TIS National)에 131 450으로 연락하신 후 이들에게 Sydney Metro Northwest 프로젝트 정보 라인 1800 019 989 로전화하도록 요청하십시오.

Mandarin

如您需要传译员, 请拨打全国翻译服务(TIS National) 号码 131 450, 并要求他们致电西北铁路工程信息热线: 1800 019 989.

Cantonese

如您需要傳譯員, 請致電全國翻譯服務 (TIS National), 號碼 131 450, 並要求他們致電西北鐵路工程資訊熱線: 1800 019 989.